Boise State University
School of Social Work / Albertsons Library e Experience Surveys
Spring 2011
(Dr. Roy “Butch” Rodenhiser and Barbara Glackin)

Survey 1 survey taken at beginning of semester.
Survey 2 survey taken at end of semester.

[Survey #1]

1. Your professor’s name __________
2. Course title __________
3. Your age __________
4. Sex
   a. Male
   b. Female
5. Years of education __________
6. Campus Location
   a. Boise
   b. Lewiston
   c. Twin Falls
7. Program track
   a. Advanced standing
   b. Two-year program
8. I own or have access to the following devices. (Check all that apply.)
   a. Desktop computer
   b. Laptop computer
   c. Mini computer (Netbook, other mini computer)
   d. eReader (Kindle, iPad, other mobile reading device)
   e. Mobile phone with Internet access
   f. Other: __________
9. How often do you access eBooks? (10 point scale)
   a. Very often
   b. Often
   c. Routinely
   d. Occasionally
   e. Seldom
   f. Never
10. How do you access eBooks?
    a. Desktop computer
    b. Laptop computer
    c. Mini computer (Netbook, other mini computer)
    d. eReader (Kindle, iPad, other mobile reading device)
    e. Mobile phone with Internet access
    f. Other: __________
11. Where to you access eBooks?
   a. Library catalog
   b. Amazon.com, iBooks, Barnes&Noble.com, etc.
   c. Library social work guide
   d. Google Books
   e. Other: __________

12. Why do you use eBooks? (Check all that apply.)
   a. Convenience
   b. Educational reading (not required for class)
   c. Education reading (for class work)
   d. Fun
   e. Portability
   f. Other(s): __________

13. Please list 3 benefits of eBooks.
   a. __________
   b. __________
   c. __________

14. Please list 3 drawbacks of eBooks.
   a. __________
   b. __________
   c. __________

15. Which is your favorite way to access eBooks? (Choose 1)
   a. Desktop computer
   b. Laptop computer
   c. Mini computer (Netbook, other mini computer)
   d. eReader (Kindle, iPad, other mobile reading device)
   e. Mobile phone with Internet access
   f. Other: __________

16. Please tell us why you chose your favorite device?
   a. ___________________________________________________________________

17. Which is your least favorite way to access eBooks? (Choose 1)
   a. Desktop computer
   b. Laptop computer
   c. Mini computer (Netbook, other mini computer)
   d. eReader (Kindle, iPad, other mobile reading device)
   e. Mobile phone with Internet access
   f. Other: __________

18. Please tell us why you chose your least favorite device?
   a. ___________________________________________________________________

19. Do you access the Boise State University Social Work library guide? (10 point scale)
   a. Very often
   b. Often
   c. Routinely
   d. Occasionally
   e. Seldom
   f. Never
[Survey #2 = survey #1 questions plus these additional questions]

20. Do you use eBooks in your coursework or research? (10 point scale)
   a. Very often
   b. Often
   c. Routinely
   d. Occasionally
   e. Seldom
   f. Never

21. How often do you use a portable electronic device (eDevice)? (10 point scale)
   a. Very often
   b. Often
   c. Routinely
   d. Occasionally
   e. Seldom
   f. Never

22. Do you use an eDevice to access eBooks? (10 point scale)
   a. Very often
   b. Often
   c. Routinely
   d. Occasionally
   e. Seldom
   f. Never

23. Do you use an eDevice in support of your coursework or research? (10 point scale)
   a. Very often
   b. Often
   c. Routinely
   d. Occasionally
   e. Seldom
   f. Never

24. Please list 3 benefits of eDevices:
   a. __________
   b. __________
   c. __________

25. Please list 3 drawbacks of eDevices:
   a. __________
   b. __________
   c. __________

26. Which eDevice do you use most often? (Choose 1)
   a. iPad
   b. Kindle
   c. Mini computer
   d. Mobile phone with Internet access
   e. Other: __________
27. Which eDevice do you use second most often? (Choose 1)
   a. iPad
   b. Kindle
   c. Mini computer
   d. Mobile phone with Internet access
   e. Other: ____________

28. Which eDevice do you use least often? (Choose 1)
   a. iPad
   b. Kindle
   c. Mini computer
   d. Mobile phone with Internet access
   e. Other: ____________

29. What is the one thing an eDevice does that you really like?
   a. ____________

30. What is the one thing you wish an eDevice could do that it doesn’t?
   a. ____________

31. How important are the following eDevice features? (10 point rating scale – Very important to Not important)
   a. Ease of use
   b. Screen size
   c. Ease of accessing eBooks
   d. Ease of reading eBooks
   e. Ease of searching eBooks
   f. Weight
   g. Screen resolution
   h. Capability to adjust font size
   i. Wireless connectivity
   j. Input options (touch screen, key pad, keyboard)
   k. Web browser
   l. Storage capacity
   m. Battery life
   n. Durability
   o. Capability to support other formats (PDF, HTML, Blackboard, others)
   p. Add-ons (dictionary, annotation options, other)
   q. Portability

32. Which is the most important eDevice feature:
   a. ____________

33. Which is the least important eDevice feature:
   a. ____________
34. Why do you use an eDevice? (Check all that apply)
   a. Convenience
   b. Educational reading (not required for class)
   c. Education reading (for class work)
   d. Fun
   e. Portability
   f. Other(s): __________

35. Please discuss how online resources impacted your learning experience in this class.
   a. ____________________________________________________________

Focus Group Questions:

The Boise State University Albertsons Library and School of Social Work are conducting a study to assess student knowledge, perceptions, and use of eBooks and eDevices (portable electronic devices) in graduate level coursework. We ask you to participate in one focus group (60 minutes) during class time at the end of your course. Your participation in this study is voluntary and you may choose to not participate at any time without penalty. You also have the right to skip any question you are not comfortable answering.

1. Please discuss how using eBooks and eDevices affected your educational experience.
2. Please discuss what might have been done differently to positively impact your experience with these technologies (eDevices, eBooks).
3. Please discuss how you see eDevices and eBooks impacting the future of education.

For further information about this study, please contact Barbara Glackin at barbaraglacking@boisestate.edu, 208-426-5902 or Roy “Butch” Rodenhiser at royrodenhiser@boisestate.edu, 208-426-1568.