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PRESIDENT'S MESSAGE

President's Message—Rob Pangaro

TAKING THE WORLD BY STORM

It is a new year with new opportunities. I can tell you from experience that when life throws things in your path that you might feel are too big, I promise that you have the ability to overcome anything and turn it into a positive outcome.

Christopher Reeve, one of the greatest actors to play Superman, once said, "A hero is an ordinary individual who finds the strength to persevere and endure in spite of overwhelming obstacles."

This year I encourage every one of you to take this advice to heart. We will all have bumps in the road, even on the best of days, but we are all superheroes in our own right. It doesn't matter the size of the action, everything we do can and will affect others, and if we have the strength to push through what life has to throw at us we may very well be the example others look to in their own times of crisis.

One of my favorite events that AOP puts on is coming up, our Professional Development Day. This is a time where I can really interact with people and learn from them how they overcome the obstacles that I face in my everyday work. I find so many great ideas to tackle my own roadblocks that I have never thought of.

Continued on page 3

KEYNOTER-February/March 2018

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A professional organization for persons employed at Boise State University in educational office support positions

PURPOSE

The purpose of this Association shall be to elevate the standards and promote professional growth of the office personnel (or those aspiring to be) within the University and to provide for a finer understanding of the relationship between the University and the community in order to promote positive attitudes and to encourage further training in specific skills relevant to each member's job responsibilities.

CODE OF ETHICS

As educational office professionals, we affirm our belief that an education is the birthright of every person and pledge ourselves to the preservation of that right. We recognize the special province of the professional educator and the significance of the responsibilities assumed by the educator. We also recognize the unique role of the educational office professional and the importance of the contributions made.

BSUAOP has its own email: AOP@boisestate.edu

BSUAOP OFFICERS

President:

Rob Pangaro 426-1388 College of Business and Economics robpangaro@boisestate.edu

President-Elect:

Ramona Martin 426-1175 College of Engineering ramonamartin@boisestate.edu

Vice President:

Lisa DeRosier 426-2862 Dept. of Literacy, Language and Culture lisaderosier@boisestate.edu

Secretary:

Michele Kelly 426-3933 Dept. of Respiratory Care michelekelly@boisestate.edu

Treasurer:

Katy Lightfield 426-2531 Dept. of Public Policy & Administration katylightfield@boisestate.edu

Past President:

Shelly Doty 426-3559 Albertsons Library sdoty@boisestate.edu Continued from page 1—President's Message

I hope that you all plan to attend PDD. More information can be found on page 6. Registration information and links will come out around March 5th. We've found that departments across campus embrace PDD and many will pay for their personnel to attend. Check with your supervisors!

I hope your New Year has started off with a bang and I look forward to seeing you all at our <u>Annual Professional Development</u> Day.





Holiday Auction Treasury Report By Katy Lightfield, AOP Treasurer

\$3,521.87 Total Sales of Auction Items **\$823.99** Total Lunch/Dessert sales \$4345.86

\$352.19 Donated to the ACE Goodwill Program **\$1,041.69** Cost of the Holiday Auction **\$1,393.88**

Total revenue raised for AOP from the Holiday Auction this year: \$2951.98

All monies raised through our organization go towards Scholarship funds that assist our members in their education (books, workshops, webinars) and attending conferences such as PDD, IAEOP and NAEOP annual conferences or other conferences that assist in developing increased skills in their workplace environment.

If anyone has fundraising ideas or would like to help plan any of our main events, you don't need to be on the Board to be a part of planning. All you need is a commitment to our organization and the willingness to help!

STANDING COMMITTEES

Website

Ramona Martin ramonamartin@boisestate.edu

Scholarships & Awards

Shelly Doty sdoty@boisestate.edu

Nominations & Elections

Shelly Doty

PSP Representative VACANT

Program Committee

Lisa DeRosier lisaderosier@boisestate.edu

Keynoter Editor

Shelly Doty sdoty@boisestate.edu

ACE Representative

Rob Pangaro robpangaro@boisestate.edu

PSA Representative

Daniel Gold danielgold@boisestate.edu

Bosses Breakfast

Michele Kelly michelekelly@boisestate.edu

Holiday Auction

VACANT

Professional Development Day

Ramona Martin ramonamartin@boisestate.edu

Photographer VACANT



Introducing Trello by Shannon Eddins

Need help staying organized and on top of large projects? Try Trello! Trello is a web based project management tool that is free and approved to use here at Boise State University. It can help you track the status of your project, assign tasks, track details, and numerous other tasks that will help you manage a large or small project in your department. This is especially helpful if you plan an event or project on a regular basis such as every semester. You can pull up your Trello board and have a list of everything that may need to be updated or done.

Trello is modeled after a Kanban board, which is a project management system of tracking a project as it moves through the process. Kanban boards were introduced to me in Lean Six Sigma Training. A simple Kanban board can be a white board with columns representing the status of a project from needs to be done, to started, in progress, to completed. Sticky notes with a task or deliverable is moved through the process by putting it into one of these columns. The process was created by Toyota to track production within their factories.

Trello allows you to electronically make boards, cards, lists, and attachments to manage all aspects of your project. It can be used as a checklist, a communication tool and a records management system all in one.

To start using Trello, simply go to <u>Trello.com</u> and create an account. There are very good tutorials to help you get started using this fabulous tool. Trello is very user friendly and is catching on quickly throughout the university. I personally have started using this tool for several projects in the School of Social Work and it has been easy to get other staff/faculty members on board. It is definitely a tool worth checking out!

If you're already using it, share your expertise with others!

BSUAOP MEMBER REPRESENTATIVES

Membership Committee Chair

Pam Robbins 426-4281 pamrobbins@boisestate.edu

A-F & Emeriti:

VACANT

G-L:

Shannon Eddins
2017/2019
426-4040
School of Social Work
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M-R:

Ellie Pierce
2017/2019
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S-Z:

Pam Robbins
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College of Arts and
Sciences
pamrobbins@boisestate.edu

Do you have an article or information from another source that you'd like reprinted in the Keynoter? Awesome!

Because of copyright laws I need permission from the original source to republish most things. If you would like to get permission, or the site has permission to republish or reuse the content, send that information along with your suggestion for content. You can also provide me with contact information when sending the content and I'll do my best to contact the original source. Unfortunately, without permission I cannot legally republish or reuse content.



2018 Change in Employee Compensation Committee

If you're interested in finding out what went on during the 2018 CEC Committee meetings you can access the archived audio at: https://legislature.idaho.gov/sessioninfo/2018/joint/cec/. It takes a bit to download the files and they download as MP4.

More information on what affects us all can also be found at:

- https://dhr.idaho.gov/PDFs/CEC/FY2019CEC.pdf
- http://media.spokesman.com/documents/2018/01/ CEC Recommendation 2018.pdf

84th Annual NAEOP Conference

July 16-20, 2018
Bloomington, Minnesota
DoubleTree by Hilton Hotel
Bloomington—Minneapolis
South

7800 Normandale Blvd. Minneapolis, Minnesota

Scholarship applications are due by April 15, 2018.

Annual 2018 IAEOP

Conference

April 13-14, 2018
Best Western Plus Burley Inn
and Convention Center
Burley, Idaho

Scholarship applications are due by March 1, 2018 (date extended).

See page 12 for more in-depth information on the annual conference.



Embrace the Future Professional

Professional Development Day

April 6, 2018, 8 a.m. - 4:30 p.m.

<u>B</u> e "YOUR" Best	<u>T</u> echnology For Tomorrow	<u>W</u> ork-Place Inclusion
Emotional intelligence	Making/Posting a podcast	Inclusivity Assessment
Continuing Education Boise State - benefits/fee waivers/ classes/ certifications)	Career portfolio/ LinkedIn	Strengthsfinder 2.0
		Gender Equity
	The "Office" Specialist/	
Life Coaching	going paperless	Conversations Within Positions of
Conflict Management	VR office trial	Power/Subordination Building and Sustaining Inclusive Work
Personal health toolkit	Google Integration	Environments

2018 PDD will be hosted in the Micron Business and Economics Building (2360 W. University Drive).

Registration opens March 5, 2018, and includes all conference materials, morning snacks and a lunch buffet.

Boise State AOP membership is not required.

The President's Office has granted release time for employees to attend with supervisor approval.

Professional Development Day (PDD) is a one-day conference held annually by the Boise State University Association of Office Professionals (AOP) to better yourself, your work and your life. PDD provides training in resources and skills from office needs to personal growth and to support the purpose of AOP to elevate the standards and promote professional growth of the office personnel within the University and to provide for a finer understanding of the relationship between the University and the community so that ever-increasing efficient service may be rendered to our educational system.

Boise State AOP
is a supportive campus organization
that facilitates national and local
networking for office professionals,
and offers scholarships
to assist members
in professional development.

A reduced AOP 2018-19 membership is available with Professional Development Day registration.



BSUAOP Holiday Auction By Pam Robbins

Nearly 100 Boise State employees attended the Annual Holiday Auction on November 13th. There was a wonderful mix of faculty, professional and classified staff who enjoyed a delicious lunch, silent auction and spirited live auction.

Guests were able to peruse over 30 silent auction items from hand-crafted pieces and themed baskets, as well as hotel, entertainment and restaurant gift cards. There was truly something for everyone, which made the bidding lively and competitive. Many guests ended up with the winning item(s) they desired.





Event auctioneers were Andy Giocomazzi, Associate Dean of the School of Public Service, Richard Klautsch, chair of the Theatre Arts and Creative Writing Department, as well as retired provost office staff member Cindy Anson. They kept the live bidding going and the laughs flowing.



With 15 live auction baskets including a Boise Pub Crawl, Dog Basket, Twelve Days of Baking, Autographed Boise State Football and more, the auction raised over \$3000.00.

Continued on page 8

Continued from page 7

Ten percent of all money raised was donated to the Boise State Goodwill Fund which assists classified employees at Boise State whose paychecks aren't always large enough to cover the cost of food between paydays. The remaining profit was deposited for AOP members to attend conferences, classes, workshops, and webinars.



A big thank you to chair Ellie Pierce and her hardworking AOP volunteers who once again made the spirit of the holidays shine at the Annual Holiday Auction.











Rene' Delaney, retired Boise State employee and member of AOP, IAEOP and NAEOP, made this recipe for some friends and it was a big hit! Give it a try!



For chicken curry:

Cooking spray

6 boneless skinless chicken breast halves, about 5 ounces each

Salt and freshly ground black pepper

1 to 2 tablespoons fresh lime juice

2 teaspoons curry powder

2 teaspoons turmeric powder

2 teaspoons ground cumin

Olive oil, as needed to loosen

For peanut dipping sauce:

1 (14-ounce) can coconut milk

3 tablespoons peanut butter

1 lime, juiced

2 tablespoons brown sugar

Directions

For the chicken: Heat a stove-top grill pan or griddle with cooking spray to medium-high heat. Season both sides of chicken with salt and black pepper and set aside. In a small bowl, combine lime juice, curry powder, turmeric, cumin and olive oil, as needed to loosen mixture. Mix well with a spoon and brush mixture all over both sides of chicken. Place chicken on hot pan and cook 3 to 5 minutes per side, or until cooked through. Remove from heat and place on plate.

For the dipping sauce: While the chicken is cooking, in a small saucepan, combine coconut milk, peanut butter, lime juice, and sugar. Set pan over medium heat and bring to a simmer, about 5 minutes. Remove from heat.

Serve 4 of the chicken breast halves with all of the peanut sauce. Rene' served the meal with Jamaican rice that added an excellent touch!

The original recipe was found on the Food network website at: http://www.foodnetwork.com/recipes/grilled-chicken-curry-with-peanut-dipping-sauce-recipe-1953401#.

Are you a member of NAEOP? Would you like to be? It's our national organization and offers great benefits!

NATIONAL ASSOCIATION OF EDUCATIONAL OFFICE PROFESSIONALS MEMBERS

DO YOU KNOW SOMEONE WHO DESERVES TO BE RECOGNIZED?

CHECK OUT OUR AWARDS AND
DOWNLOAD A FORM TODAY
LOG ON TO https://www.naeop.org AND
GO TO THE MEMBERS ONLY SECTION

NATIONAL EDUCATIONAL ADMINISTRATOR OF THE YEAR
OLIVE T. RITCHIE EDUCATIONAL OFFICE PROFESSIONAL OF THE YEAR
WEB SITE AWARD

RACHEL MAYNARD AWARD FOR EXCELLENCE IN COMMUNICATION

APPLICATIONS MUST BE POSTMARKED BY MARCH 15th



Every project is an opportunity to learn, to figure out problems and challenges, to invent and reinvent. - David Rockwell

FOCUS ON MEMBERS BETH ALLEN

Hi! My name is Beth Allen. I'm new to BSUAOP this year and have enjoyed the contacts that I've made through this organization. I wasn't sure

how to begin so I'll start with a little history.

I came to Boise State in 1981 from Mountain Home, Idaho. Boise was considered the big city at that time, its population around 100,000. When I arrived on campus the football team had just won the 1980 1-AA National Championship and the campus was bustling with students. Basketball games were held in the old gym and what a time that was sitting on the bleachers stomping your feet! People would stomp so hard you would think the whole building was going to fall.

There were a lot fewer buildings then. The pavilion was in the process of being built, now Taco Bell Arena. Rush was my first concert in the pavilion in 1982. I was part of the symphonic band which practiced and performed in what is now the Hemingway Center. Students used to play frisbee, football and soccer in the open field where the Morrison Center was later constructed. And ... I got a job as a student at the BSU Library.

We had everything you could think of for a library ... books, a card catalog, magazines and the like. I started out by attaching call numbers on the back of books and adding cards and pockets to the books for checkout. Everything was done by hand. Little technology was in the picture at that time.

I graduated with an Associate of Science in 1983 in Health Sciences (also working at St. Alphonsus RMC from 1985 until 2014) and decided to further my education (Bachelor of Science).

As my luck would hold, I became a classified employee in 1985. I really liked the title "Library Materials Conservator." Now the fun was to begin. My job was basically everything you did when you were in kindergarten. I created books from scratch, made paper, and preserved the materials that we had in the stacks. So basically played with glue all day.

Then it hit. Technology. The card catalog went online, we recycled our card catalog, started getting materials online, and progress hasn't stopped. I moved from Library Materials Conservator to Library Assistant 2 and began doing some web content, then moved to a Web

Design Specialist and then to a professional position of Web Developer. I am currently the Web and IT Support Specialist at Albertsons Library. I look back when people ask why have you stayed so long at Boise State and I think of the people. The people have made Boise State what it is today and I have been so enriched and rewarded by the amazing and fabulous people that I have had the opportunity to meet and collaborate with here on this campus.





IAEOP 2018 Annual Spring Conference "Sharing the Gem Within You"

The Idaho Association of Educational Office Professional (our state organization) 2018 Annual Spring Conference is just around the corner!

AOP scholarships are available to help with cost! Fill out the scholarship application and submit it to Shelly Doty, sdoty@boisestate.edu, by March 1st*.

When: April 13-14, 2018

Where: Best Western Plus Burley Inn and Convention Center, Burley, Idaho

Room Cost: \$93.99 (plus 6% state tax plus 2% hotel tax) per night

AOP Scholarship page: https://orgs.boisestate.edu/bsuaop/scholarship/

Here's a rundown of the conference planning so far:

Sam Glenn, the Attitude Guy

Opening Keynote Speaker Friday Morning

Sam energizes his audience sharing his message through creativity, humor and inspiration.

Thursday, April 12 - IAEOP Executive Board Meeting at 5:00 p.m Friday, April 13 - IAEOP Conference Day 1 Saturday, April 14 - IAEOP Conference Day 2

Confirmed speakers thus far are:

Megan Dupre - Everyone Has a Story (Personal & Professional Growth)

Kelly McMurry - The Closet Inc - A nonprofit organization which benefits teens who have need for clothing and shoes.

Aimee Larson - presentation on basics of OneNote.

Kathy Buck - presentation on PSP

*AOP may limit the amount granted for scholarships this year due to funds currently held, number of applications, and our need to send representatives to the national NAEOP annual conference in July.

MEMBERSHIP

Contact:

Pam Robbins Membership Chair 426-4281 pamrobins@boisestate.edu

Get information on updating your membership for the year. Membership renewal will entitle you to receive the Keynoter in your inbox along with being eligible to apply for scholarships for conferences, workshops, training and education.

Mentor Program

Starting a new job is always mindboggling, but wouldn't it have been nice if when you started working at Boise State someone had taken you under their wing, showed you around, and given you tips on where to go for supplies, printing and changes in phone service?

AOP has developed a mentor program for new office professionals. Our member representatives will send welcome letters and offers of mentorship to new office support staff as they are hired to work at Boise State. So let your member rep know of any new employees.



Want to attend a conference, but not sure you can afford the registration? Apply for a scholarship with BSUAOP! As a member of BSUAOP you are eligible to apply for a scholarship for professional development opportunities, including the IAEOP and NAEOP conferences.

The deadline to apply for scholarships to attend the conferences will be announced with notice of conferences. To apply, please visit http://orgs.boisestate.edu/bsuaop/scholarship/ Application is at Scholarship Application online.

Once the application form is completed, please submit it to Shelly Doty, BSUAOP past president, Albertsons Library, MS 1430. If you have any questions, please contact Shelly Doty, 426-3559

The Boise State Association of Office Professionals offers monthly brown bag events featuring guest speakers on a variety of topics from health and well being to professional skills development. Presentations typically run approximately 50 minutes. If you would like to recommend a guest speaker for an upcoming event, please forward the information to lisaderosier@boisestate.edu. Type "Brown Bag Speaker Recommendation" in the subject line of your email. Indicate the name of the person you are recommending, the suggested topic for their presentation, and their contact information. Thank you.

BSUAOP Helpful Links

Main Website: http://orgs.boisestate.edu/bsuaop/

Officers: http://orgs.boisestate.edu/bsuaop/officers/

Bylaws: http://orgs.boisestate.edu/bsuaop/bylaws/

Professional Standards Program: http://orgs.boisestate.edu/

bsuaop/professional-standards-program/

Scholarships: http://orgs.boisestate.edu/bsuaop/scholarship/

Scrapbook (digitized): http://digital.boisestate.edu/cdm/

compoundobject/collection/archives/id/2739

Keynoter: http://scholarworks.boisestate.edu/bsuaop_newsletter/

—KEYNOTER— INSTANT NOTIFICATION

Do you want to get instant notification each time the Keynoter is published in ScholarWorks?
Just follow these quick steps.

- 1. Start at the Scholar-Works page: http://scholarworks.boisestate.edu developed through Albertsons Library.
- 2. Click on University Documents in the middle of the page.
- 3. Click on Boise State University Association of Office Professionals—Keynoter.
- 4. Look at the top right of the list for the button that says *Follow*. Click on that button.
- 5. Click on *Create a free account* and fill out the information requested.

Simple as that!

Recycling Program

Boise State Environmental Health, Safety, and Sustainability (EHSS), Facilities, Operations and Maintenance and Boise State AOP are working together through a program called Funding Factory to gather recyclable toner and ink cartridges campus wide.

Collection locations:

All recycle collection sites or containers in each building on campus.

What it does:

A portion of the money returned to Boise State supports additional recycling and sustainability initiatives and a portion provides continued funding to the Goodwill Program.



FOCUS ON MEMBERS— I'm Searching for You!

We really enjoy our Focus on Members section. It's great to learn about the people who support the Association of Office Professionals, their time at the University and their life. Unfortunately, we can't do it without your help. Please consider volunteering to be highlighted in our Focus on Members section. Think about it and give me, Shelly Doty, a call! I can be reached by phone at 426-3559 or email at sdoty@boisestate.edu.



BSUAOP	Membership	List 2017	/2018
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Elizabeth Allen Kristen King Pam Robbins

Rhosan Ames Desiree Kohl Kellie Rose

Brittany Archuleta Keiko Knudson Isabell Rowsell

Gaynel Barzee Elaine Lambrou Tom Schmidt

Jacob Bingham Anita Lasher Emily Sommer

Leslie Black Katy Lightfield Shanda Sorenson

Julia Camilli Danya Lusk Li Sperl

Kait Chase Ramona Martin Andrea Sullivan

Jeanju Clifton Kili Murphy Eden Taylor

Lisa DeRosier Chris Murua Elizabeth Taylor

Shelly Doty Tina Myers Susan Weese

Patricia Dudziak Kerr Carol Nickel Audrey Williams

Shannon Eddins Rita Nuxoll Tracy Yarnell

Jennie Ficks Twyla Perkins Chris Young

Rossitta Fleming Lynelle Perry

Collyn Halsted Ellie Pierce <u>Associate Members</u>

Angela Haugh Gail Puccetti Jackie Fuller

Valerie Hayes Suzan Raney Donna Knaple (Amaru)

Eva Horn Shannon Reed Maude Garretson

Guen Johnson To renew your member- Angela Garcia

ship fill out the member-

Shawnee Karpuleon ship form at Connie Charleton

orgs.boisestate.edu/

Michele Kelly Rene' Delaney

PSP ENDORSEMENTS

The PSP Program is endorsed by: *The American Association of School Administrators *The American Association for Public Continuing and Adult Education *The Association of School Business Officials *The National Association of Elementary School **Principals** *The National Association of Secondary School Principals

The underlying concepts of the Program are endorsed by:

*The National Business Education Association *The National School Boards Association

For questions contact
BSUAOP
Board Members



To find out even more check out the NAEOP website:

http:// www.naeop.org/2012-07-07-00-03-11/ professional-standardsprogram.html

Professional Standards Program

The Professional Standards Program (PSP) is a voluntary program established by the National Association of Education Office Professionals (NAEOP) to encourage education office personnel to grow professionally. The privilege of participation is open to active and retired members only.

The program is designed as a series of five levels in Option I and nine levels in Option II. The awarding of a certificate based on education, experience and professional activity recognizes each level of achievement in the program. The current highest-level certificate must be recertified five years from issue date or upgraded according to the guidelines to be considered current by NAEOP.

A member who holds the Advanced III, Option I, or Associate Degree or higher under Option II is qualified to apply for the distinction of Certified Educations Office Employee (CEOE).

The program is governed by the Professional Standards Program governing body, referred to as the Governing Board. The PSP Committee makes recommendations to the Governing Board. The final decision is made by the NAEOP Board of Directors.

If interested in obtaining your PSP certificate, here is some useful information:

- * Keep track of all training you receive either on or off campus (<u>Training Record Template</u>)
- * Get a copy of your unofficial transcript to verify your education credits
- * Make copies of all certificates of training (make sure you get a certificate at each training you attend)
- * Keep track of all your membership/volunteer work in BSUAOP, IAEOP, and NAEOP (10 points are needed for PSP applicants)

Membership = 1 point per year Elected Officer = 2 points per year Committee Chair = 2 points per year

Committee Member = 1 point per year

Workshop/Seminar leader or keynote speaker = 1 point per presentation

For complete requirements, request a PSP book from NAEOP, PO Box 12619, Wichita, KS, 67277-2619 or go to the <u>pspbook</u> from the Boise State AOP website.

Boise State University Association of Office Professionals 2017-2018 Calendar



I	aly 14, 2017	Executive Board Meeting—2:30-3:30– MBEB	3100
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August 14, 2017 Executive Board Meeting—2:30-3:30—MEC 301

September 11, 2017 Executive Board Meeting – 2:30-3:30—EDUC 523

October 1, 2017 Office Professional & Administrator of the Year*

October 9, 2017 Executive Board Meeting – 2:30-3:30—TBD

October 13, 2017 Bosses Breakfast—7:30-9 am—Jordan Ballroom

November 13, 2017 Executive Board Meeting – 2:30-3:30—TBD

November 17, 2017 Holiday Auction—11:30 a—1:30 p—Simplot Ballroom

December 11, 2017 Executive Board Meeting – 2:30-3:30—ALBR109A

January 8, 2018 Executive Board Meeting – 2:30-3:30—TBD

February 12, 2018 Executive Board Meeting – 2:00-3:00—EDUC 642

March 1, 2018 IAEOP Conference Scholarship*

March 12, 2018 Executive Board Meeting – 2:30-3:30—TBD

April 6, 2018 Professional Development Day—MBEB

April 9, 2018 Executive Board Meeting – 2:30-3:30—TBD

April 13-14, 2018 IAEOP Annual Conference—Burley, Idaho

April 15, 2018 NAEOP Conference Scholarship*

May 14, 2018 Executive Board Meeting – 2:30-3:30—TBD

June 11, 2018 Annual Meeting – 2:30-3:30—TBD (Tentative)

July 16-20, 2018 NAEOP 84th Annual Conference—Minneapolis, MN

*Application/Nomination deadline