

# ANNUAL REPORT

# STUDENT UNION AND ACTIVITIES BOISE STATE UNIVERSITY

<u>1986 - 87</u>

Dedicated to those who have gone before us, and those who will come behind us.

"The only joy in the world is to begin"

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#### INTRODUCTION

With increased demand for its services and programs, a renewed commitment to its Board of Governors, and the departure of some members of its experienced and dedicated staff, the Student Union enters its 25th year in this location with an eye toward the future of its services, facilities, and programs. Below is reprinted the Philosophy statement of the Student Union, contained in the Charter of its Board of Governors. It remains as relevant today as when it was originally adopted in 1971.

#### **PHILOSOPHY**

The Student Union is an integral and vital part of the educational life of the University, sharing goals of academic and personal development. The Student Union serves as a center and forum for the academic community students, faculty, staff, alumni, and guests. As a facility, it provides services, conveniences, and amenities needed to enhance the daily life of the University. The Student Union is an organization and a program designed to encourage students and other members of the University community to meet and share talents, interests, and ideas in an action-learning setting. Through cooperative governance between boards, committees, and staff and, through the provision of cultural, social, and recreational programs, there is the opportunity for ripening of intellectual, creative, and communicative capacities. In all its processes, through the management of its physical and human resources, the Union encourages interaction of diverse people. ideas, and values. The Union's continuing goal is the creation of an atmosphere that encourages the individual's self-development as a concerned, responsible, humane citizen.

Reaffirmed by the Board of Governors on February 4, 1987

#### SUMMARY REPORT

#### **BOARD OF GOVERNORS**

The purpose of the Board of Governors is to recommend or advise staff in the establishment of policies for operation of the Student Union. With renewed commitment, the staff of the Union activated the Board after a period of difficulties in recent years. Under the gavel of its chairperson for I987, Ahmed Fer-Rouse Khairuddin, they began meeting monthly. The initial task before the Board consisted of reviewing and revising the Student Union Board of Governors Charter and Rules of Procedure. This provided the Board with a clear statement of purpose relevant to current management structure, and revised the composition of the Board, increasing the number of students and adding a member from the community. This year, the Board experienced greater participation and more effective and efficient communication, due in large part to the dedication and competence of Chairperson Khairuddin, who was recognized with the Director's Award for his contribution to the Union and Activities program.

Accomplishments this year included development of the Rules of Procedure, naming the Annex Building "Student Union II", reviewing Audio Visual, Room Rental, Recreation Center, and Outdoor Rental Center rates for 1987-88. Student Union building hours were reviewed and revised for the upcoming fiscal year. The Board also established a subcommittee for space allocation but undertook no action to re-allocate space this year. Goals for next year include educating the Board in components of the Union with orientation to the physical facility, the management structure, and the approved budget. The Board also wants to increase visibility and awareness of the Board and its purpose throughout the University and Community. Other goals include reviewing the completed Union Policy Manual, establishing a standard system for allocating office space to organizations, and becoming integrally involved in reviewing the program of design for renovation and remodeling.

#### UNION SERVICES AND OPERATIONS

In its role as a Community Center, the Student Union provides a palette of services, a bevy of event planning and production resources, and a dynamic, symbiotic environment which manifests in successful University programs and events. It's a busy place!

Last year saw over 4100 events, and the dedicated Union Staff remained committed to providing quality service. Building hours were evaluated with the Board of Governors and standardized for the coming year. Event Evaluations were introduced this year, and feedback was requested from all Event Sponsors. Meeting space was enhanced with the addition of the multi-purpose Owyhee Room (the former University News space), and the acquisition of several pieces of new audio visual equipment. Late in the year, the Special Events Center was transferred to the Student Union/Conference Services area. Additionally the Scheduling Office began integration with Catering Planning to provide a single contact point for event planners.

The Outdoor Rental Center integrated its trip-planning resources with those of the former Outdoor Activities Center, and significantly expanded its inventory of rafts and tubes for whitewater enthusiasts. The Recreation Center saw continued strong growth in activity. A strong, aggressive vendor for Electronic Games contributed to a steady increase in revenue, and the bowling program continued to be widely supported. Union Station shows an improved facade, counters, and cashiers area, with improvements for attendants and patrons alike.

Maintenance and custodial in the 25+ year-old facility, which operates 350+ days per year, continues to be challenging. Major repairs were made to the aging physical facility in addition to emergency replacement of the hot water heaters and all kitchen drain plumbing. Sixteen planned maintenance projects included a new roof section over the Lookout, relocating several office and work areas within the building, and new entrance doors for the Ada Lounge.

In conjunction with the University Architect, previously planned projects were completed. The south entrance to the building was renovated to provide barrier-free access, a trash compactor was installed, and the loading dock/trash handling area was screened with a masonry wall. Planning was also begun to develop a master plan for the traffic circulation and landscape architecture of the building. In a preliminary phase, overgrown shrubbery was removed from the West Main Entrance, irrigation was installed, and open, colorful plantings were added to planters along all sides of the building.

#### **BUSINESS OPERATIONS**

With the departure of Mike Henthorne, the former Assistant Director of the Union, the Business Manager and Assistant Director functions have been separated into two positions. The Business Manager will provide timely and accurate financial and analytical information for the Union and for the support of the Housing System. Functions in the Union encompass forecasting, budget development, financial analysis, and supervision of the cash-handling services. The new responsibility for marketing is a function of this position, as is the coordination of computer training and applications. The position will continue to grow and evolve with the needs of the Union and Housing Systems.

#### STUDENT ACTIVITIES

The Student Activities Office at BSU is committed to a broadly-based program of growth and development in support of the Associated Students, clubs and organizations, and programs relevant to the mission of the University. A strong emphasis is placed on experiences that enhance learning outside the classroom, provide relevant exposure to a variety of cultural and societal values, and involve people in the principals of democracy and self-determination. The Student Activities Office continued to evaluate and restructure its programs as the needs in the University community changed, and assisted and influenced other organizations in the same processes.

A significant opportunity for self-governance and interpersonal growth is a primary function of life in fraternities and sororities. The overall Greek system, in spite of additional staff support, remains in an unstable state with inconsistent chapter advising and alumni support. With active advising from the Student Activities Office, the Panhellenic Council was revitalized and provided an increased base of support for the sorority system, including improved contact with national organizations, a contract for success with alumni support groups, and successful recruitment-oriented programming. Interfraternity Council was unable to successfully launch a program to address the needs of the fraternity system. Low membership and unstable leadership in many fraternities and sororities has continued to place a strain on chapters and corporation boards. Stability of the Greek system at BSU depends upon increased involvement of alumni in management and operation of the chapters and in the recruitment and development of strong student leaders.

The Student Programs Board (SPB) had a successful year in providing programs for the traditional student population and began addressing the needs of the non-traditional student through a series of noontime programs and concerts. New creative programs included the Comedy Series, afternoon films, and a Soapbox Series on campus topics. The SPB considered activities' survey data collected by the Student Activities Office as an aid in decision making and goal setting; and, while experiencing conflict and the learning that accompanies it through this process, broadened their understanding of human dynamics.

The Student Activities Office staff produced successful programs in leadership and self-directed learning. The two-year-old Leadership Development Training Program (LDTP) this year included over I20 participants and aided leaders in developing skills for managing their organizations. Continued expansion of the program should have a significant impact on the future success and stability of the organizations and leaders involved. The great majority of ASBSU officers participated in a retreat to improve communication, define roles, and improve working relationships. Goal-setting workshops were held with numerous organizations, including Panhellenic Council, Homecoming, ASBSU, and SPB. While many action plans were developed, not all were realized. Continued efforts from staff to better address the needs of the organizations should result in improved performance. (more...)

Recognition for successful clubs, organizations, and student leaders was evident, formally, at the recognition dinner and, informally, through the success of campus events and programs.

The Student Activities Office continued to address some of the cultural needs of the community through a program of art exhibits in our lounge. The office also programmed an Organizational Fair and provided continued support to Admissions and Orientation. The Blood Drive continued as a viable program with two successful drives during the year. Under the supervision of the Activities staff, five students initiated and completed internships for credit in academic departments.

The coming year will be one filled with challenges for the Student Activities Office. With the departure of Jim Kreider and Diana Fairchild, a legacy of determined and principled communication, positive outreach to organizations, and enthusiastic commitment to a broad range of programs will greet the new Assistant Director of Student Activities and new Program Advisor. Major evaluation and assessment of the past goals and programs will undoubtedly be accomplished, and both the students and the staff will be challenged to consolidate past successes and transform past failures into positive springboards for future endeavors.

#### **ACTIVITIES**

#### **NEW STUDENT ORIENTATION**

The Union & Student Activities programs continued to work in development and support of these programs intended to recruit prospective students to BSU. Goals included improving the quality of food service and recreational programs. A colorful canopy, supergraphics, and improved menu options were added to enhance the picnic. The Union provided financial and staff support for "Playfair", a program intended to develop a sense of community for new students, and also involved volunteer student leaders from campus organizations, fraternities, and sororities. Films, rafting on the Payette River, the Boise Tour Train, and an outdoor dance featuring "Year of The Jet Pack" added opportunities for fun and exploration.

#### SUPPORT OF ADMISSIONS PROGRAMS

Union staff and student volunteers participated in the planning and production of Discover BSU held in October in the Union. ASBSU President Hetherington and Senators Sheri & Roland Smith conducted a panel on campus life. A "Mini-Fair of Campus Activities" was held for the first time involving Greek organizations, National Student Exchange, and ASBSU. Reservations and catering staff were involved in planning an improved menu and presentation for the barbecue with a colorful outdoor canopy, linen, and flowers; unfortunately, inclement weather required that the event be moved indoors.

#### **EDUCATIONAL OPPORTUNITIES IN THE UNION AND ACTIVITIES**

The Union continued its role as an environment committed to providing out-of-classroom learning opportunities by supervising five structured internships.

Department Accounting	Student Kelli Catron	Notes ASB Business Manager
Communication	Karen Canfield	Developed SPB Leadership Manual
Art & Design	Ward Hooper	Developed Union Street promotional campaign & Union graphics
Political Science	Raymond Rogers	Developed a Procedures Manual for ASB Judiciary
Communication	Barbara Jorden	Planned and coordinated Student Activities programs: Leadership Development, Activities Fair, Clubs & Organiza tions maintenance

#### **COLLEGE BOWL**

Though popular on many campuses, it was the consensus of the Student Activities staff that the College Bowl program be discontinued in 1987. After three years of the staff conducting the program and subsidizing the cost of participation for teams, student organizations were not interested in assuming responsibility for producing the program as a volunteer or community service project.

#### ARTS AND EXHIBITS

The Student Activities Office and the Student Union Building sponsored eight art exhibits in the Student Union this year. The purpose of the art exhibit program is: I) to exhibit a variety of art media in order to expand one's ideas about art; 2) to provide the building with a changing, interesting and aesthetically pleasing atmosphere; 3) to provide student and/or alumni artists the opportunity to exhibit their work and learn what is involved in producing an exhibit; and 4) to encourage members of the University and the community to visit the University and the Student Union. This year marked the fourth year that we have actively recruited the art of students and/or alumni of BSU, a mutually beneficial "service" for both the artist and the Student Union Building.

The goal for the art exhibit program was to present nine exhibits featuring a variety of art media. Although only eight exhibits were presented, the variety of media was excellent, and we received many positive comments about the quality of the exhibits. One of the recommendations from last year was to add a clause to the Student Union Art Agreement regarding the Union's right to review exhibits. That clause was developed and reads, "BSU reserves the right to review and screen, prior to opening, any exhibit or part thereof that may be deemed inappropriate for public display." Additionally, the policy and procedures for art exhibits was written to be included in a policies and procedures manual for the Student Union Building.

This program is operating smoothly and little "recruitment" is needed. However, attempts to recruit through the art faculty have not been successful. The most successful recruiting tool is posters placed in the Liberal Arts building advertising the opportunity to the art students. Direct mail may be another successful avenue.

Progress has been made to improve the atmosphere in the Boisean Lounge and make it more conducive to exhibits. Additional improvements that need to be considered are the installation of a false wall that artists could nail into to hang their exhibits, the building of a variety of sizes of display stands on which to place sculpture and ceramics work, and replacing existing carpet and furniture to complement and enhance the gallery/lounge atmosphere.

#### ART EXHIBITS 1986-87

- 1. "A Retrospective Exhibition" by Patt Turner. August 25 -September I2. Show consisted of paintings done in watercolors, oils, and acrylics.
- 2. "Awaiting Movement" by Jerry O'Mahoney. November I0 December 5. Show consisted of paintings, drawings, and prints.
- 3. "Laurie Blakeslee: A Five-Year Retrospective 1981-1986" by Laurie Blakeslee. December 8 December 20. Show consisted of oil paintings and black and white photography.
- 4. "Presidents Photo Contest" by selected artists. January I2 February I6. Show consisted of black and white and color photographs submitted by BSU students that illustrate the Hemingway quote: "... a lot of state this Idaho, that I didn't know about."
- 5. "A Human Perspective" by Jean Herman and Michael Shannon. March 2-20. Show consisted of metal and bronze sculptures, paintings, and drawings.

- 6. "In the Heart and Mind" by Karen Reed. March 15 April 17. Show consisted of paintings and photography.
- 7. "Dreams & Nightmares" by Deb Bogie and Paris Almond. April 12 May 2. Show consisted of paintings, drawings, and photographs.
- 8. "Outdoor Images" by Valerie Galindo and Greg Jahn. May 4-22. Show consisted of watercolors and photographs.

#### TRAVEL PROGRAM

The travel program was developed by the Student Union approximately six years ago to serve students' extracurricular needs and desires to seek adventure and cultural opportunities. In the past, the Travel Club mainly served national student exchange students bringing them to San Francisco over spring breaks and to the McCall Winter Camivals and other smaller jaunts throughout Idaho.

The goals established for the travel programs this year were blended together with the student organization "The Outsiders". The goals this year were to continue to offer spring break trips and jaunts around the state but to encourage greater student involvement in the planning and management of these trips. The Outsiders, under the lead of Jeff Johnston, accomplished many of the travel goals that were established for the organization. They also expanded their goals to include skill clinics that complement our Outdoor Activities and Rental Center programs. During the 1986-87 year, the Outsiders and Student Travel Club organized two week-end spring trips: one to McCall, where the group skied Brundage Mountain, and the other at the Outdoor Adventure Program camp at Cascade Lake. Each trip had approximately twelve participants, and was organized under a cooperative wilderness adventure approach where all students shared in expenses, transportation, leadership, and planning for the trips. The groups scheduled one hot springs trip to Vulcans Hot Springs and a major spring break trip which consisted of a seven-day float down the San Juan River in southeastern Utah into the headwaters of Lake Powell. There were sixteen individuals on this trip, and it followed the cooperative wilderness adventure model. The most important aspect of all these trips were that the costs ran at approximately 75% less than if a licensed guide, outfitter, or commercial vendor were used. The skills that the students developed through group communication processes in planning menus, logistics, skill-development, and cooperation far outweigh any of the value of hiring a commercial enterprise to provide all these services. The Outsiders has grown to 20 members in number and anticipates seeing many more trips next year as the new people who helped organize this year's trips will be the leaders for next year's trips. The strength of our travel program is the students and their energy. The weaknesses of the program are that, as certain students graduate, and if new students are not recruited into the program, we will see the program level reduced. We need to spend more staff time in building a strong program if we wish to see the travel component expand to an average of four or five trips per semester.

#### FRATERNITY CHAPTERS AT BOISE STATE UNIVERSITY

There are three national fraternities on the Boise State University campus: Kappa Sigma, Sigma Phi Epsilon, and Tau Kappa Epsilon.

The Kappa Sigma fraternity was headed by Tom Thiebert for the majority of the year. Their new president, elected in April, is Mark Pasta. During the year, the Kappa Sigma's participated in their third annual Boise River Cleanup and their Halloween Night Watch program amongst several other community-service-related programs. It was a difficult year for the Kappa Sigma fraternity. Their strong leaders graduated and a weaker leadership structure assumed control of the organization. Their participation in the Interfratemity Council was poor and, during fall semester, a call by myself to the national fratemity was required in order to persuade them to participate in IFC. The call prompted participation for approximately three months but, towards the end of Spring semester, their participation slacked off again and it appears that the fratemity is drifting. In conversations with their chapter consultant, he too was frustrated with the lack of strong leadership and follow-through in the organization. This group will have to work harder at developing good leaders and better managing their resources. They currently have approximately thirteen members and approximately six pledges.

The Sigma Phi Epsilon fraternity was headed by Jay Nyborg for the first part of the year and, due to his leaving the University at the end of the fall semester, Tony Fitzpatrick assumed the presidency for the spring semester. This has been a good year for Sigma Phi Epsilon. They have weeded out the inactive members within their membership, and while this hurt their numbers, they now have a very strong, active, and growing leadership base. They currently have twelve members and six pledges.

The Tau Kappa Epsilon fraternity was headed by Kirt Baisch for the first half of the academic year. Their president for the second half of the year is Jeff Korn, who is demonstrating very positive leadership skills. The TKE's have been going through a reorganizing year. They have lost their president of the past year, Doug Link, who was one of the driving forces behind their membership. During the time, they had brought on some members who were not ideal in nature for the representation of the fraternity. With the coming of Jeff Korn as president, and the close link between the University and their advisor, Scott Link, we have seen great accomplishments occur within the TKE organization. They, too, are eliminating inactive member and are working on building a larger base of alumni support to provide leadership training and development to their members. Currently, Tau Kappa Epsilon has twelve members and approximately six pledges.

Overall, the Greek system is maintaining itself at BSU. As mentioned earlier, the weak link is the Kappa Sigs. The Sig Eps and Tau Kappa Epsilon are working at building a stronger, yet smaller membership base so that when it comes time for expansion, they have good solid leaders that can train their new pledges to be productive members for the future. It appears that fall rush will be a positive one for the Greeks if they can follow through on the plans developed during spring semester.

#### INTERFRATERNITY COUNCIL

The Interfraternity Council's purpose to coordinate the social, academic, and service elements of three national fraternities at Boise State University and to facilitate communication, cooperation, and governance with the entire Greek system at BSU.

The Interfraternity Council is as old as the Greeks at Boise State University. The loosely-established goals for the Interfraternity Council were to ensure attendance of at least two members per fraternity at IFC meetings and to conduct a brainstorming and goal-setting workshop to set a one-year plan in action for the Interfraternity Council which would focus on Fall Rush 1987.

During the year, the Interfraternity Council has been on a rollercoaster from highs of achievement to lows of inactivity, interfraternity squabbling, and lack of attendance by some fraternities at the Interfraternity Council meetings. This has damaged the credibility of the Interfraternity Council to govern the fraternities at Boise State University.

The beginning of Fall semester saw the Greeks assisting in the Fall Orientation program and conducting campus tours for new students. Under the leadership of Tony Fitzpatrick, the graduate student ASBSU senator and a member of the Sig Ep fraternity, he established a Greek cheering section for home games in both basketball and football. This was intended to create greater team spirit among participants at these sports and to give the Greeks a more positive, visible image on the campus. This program was a great success, as is demonstrated by the fact that the athletic department and student senate want to have these cheering sections enlarged and in place again next year.

The Interfraternity Council also successfully coordinated a spring Greek Week and met extensively during spring semester to plan detailed Fall '87 Orientation program which includes time lines, detailed rush rules, rush monitor job descriptions, and even programming guidelines. Members of IFC and Panhellenic have also started an Intergreek Council whose purpose will be to facilitate communication and cooperation between the national sororities and fraternities on campus. At current, a draft constitution is completing final phase, and they should be a recognized student organization by October of 1987.

The strengths of the Interfraternity Council are only as strong as the dedicated members in that group. Unfortunately, there are only a few members of the Interfraternity Council who have the ability to follow through on the commitments that they have undertaken. This has been a major problem in the Interfraternity Council for the past several years. This is due to the small number of individuals in our Greek system and the necessity for them to hold down several positions within their house, the Interfraternity Council, and the Greek system, lead to burnout and an inability to fulfill commitments.

Goals for this next academic year should be to evaluate the rush program for Fall '87, brainstorm, and establish new goals for the following year. Spring goals should be limited to coordination of fall rush and Greek Week It is Jim Kreider's belief that any further commitment on their part at this time would lead to burnout and unsuccessful event management. The Student Activities Office needs to seriously evaluate the role that it currently is playing in the Interfraternity Council. Currently, a large portion of staff time is being extended to this organization and, in essence, the office is carrying that organization. It does not have the strength, to manage itself so that the Activities staff can play an advisory role.

#### SORORITY CHAPTERS

Alpha Chi OmegaPresident: Carol Pickering

Alpha Chi Omega had ten members return from Spring 1986, pledged three in Formal Rush, eleven in open rush and are finishing the Spring semester with eighteen members and two pledges. Of those, at least six will not be returning next Fall (due to graduation, marriage, and transfers). Although the largest house on campus in recent years, the Alpha Chi's are least apt to participate in Panhellenic endeavors. They are in desperate need of strong leadership in the house and strong advising from their alumnae advisors.

Alpha Omicron Pi President: Laura Taghon

Alpha Omicron Pi had six members return from Spring 1986, pledged three in Formal Rush, eleven in open rush and are finishing the Spring semester with seven members and six pledges (whom they plan to initiate in August). They will be losing one to graduation this summer. Traditionally a small house on campus, the AOPi' strength is that their members are very close, and most seem to handle responsibility very well. They are quite supportive of Panhellenic endeavors, and have very dedicated, effective advising. They are losing their current president this summer to graduation, so will need to elect one immediately this Fall.

#### Gamma Phi Beta President: Shelly Arnold

Gamma Phi Beta had four members return from Spring 1986, pledged four in Formal Rush, ten in open rush and are finishing the Spring semester with eight members and three pledges. One of those will not be returning this Fall. Nationally one of the top-ranked sororities, our local chapter is struggling to get on its feet. Two of the four members that started the semester dropped out of the sorority leaving only two members to run their chapter. Of those two, one graduated in Spring and the other will graduate in December. They are left with all new members to run the chapter next year. At a time when they are desperate for alumnae support, the local alumnae are wavering between wanting to keep the house open and wanting to close it down. Their National will probably act upon the recommendation of the local alumnae chapter.

#### Lambda Delta Sigma President: Julie Holgate

Lambda Delta Sigma is a local sorority, affiliated with the LDS church. They last participated in Panhellenic in 1983-84, and returned this year requesting membership. Panhellenic voted to grant them temporary conditional associate membership status. It will be evaluated in January 1988 before it is made permanent. They currently have eighteen members and five pledges. Their two Panhellenic delegates have consistently attended Panhellenic meetings since November. It appears there is a frequent turnover of officers due to marriage and/or engagements.

#### PANHELLENIC COUNCIL

Panhellenic Council has been active since 1969 when it received recognition as a BSU organization. Its purpose is to serve as the governing body for the national sororities on campus and to develop and maintain sorority life and intersorority relations at a high level of accomplishment. One of its most important tasks is the coordination of formal and informal rush functions.

In Student Activities, a goal was set to assess the commitment of national sororities to chapters with small numbers. In late August, a representative from each of the national sororities with chapters at BSU met with student activities personnel to evaluate the future of their chapters at Boise State. From that meeting, a "Contract For Success" was developed and agreed to by all the parties. Despite the fact that all parties have upheld their agreements, the membership totals have not increased appreciably. However, Panhellenic has gained an increased awareness on campus, and it may have a positive impact on sorority rush next year.

Again this year, Panhellenic sent three mailings to women who indicated an interest in sororities, mailed posters to 45 Idaho high schools, and sent news releases and public service announcements to area news media. Despite their efforts, only ten women participated in Formal Rush.

This year, Panhellenic returned to having Formal Rush before school started. The dates were August 24, 25, and 26. Panhellenic also returned to housing the women together in a residence hall. Overall, Rush went very well, as evidenced by the positive evaluations by the rushees.

Panhellenic Council was quite active this year. They participated in both Student Organizational Fairs, worked election polls, presented a Fall Pledge Dance and a Spring Formal, held informal rushes in October and late January, participated in Orientation activities and Discover BSU, and developed a brochure and Christmas cards that were mailed to women who indicated an interest in sororities. Other major accomplishments were the updating of the constitution and bylaws and the awarding of scholarship trophies for Fall 1986. Panhellenic also presented a very successful Casino Night program.

Despite the increased efforts by BSU personnel, alumnae advisors, Panhellenic Council and the sorority members, the goal of 20 members per chapter was attained by only Alpha Chi Omega, and they will be losing at least five members over the summer. The other chapters increased their membership totals from seven to thirteen (Alpha Omicron Pi) and seven to eleven (Gamma Phi Beta).

Student Activities is developing and funding a Greek brochure that will be available to go on the recruiting trail with Admissions personnel next Fall. Hopefully, this will increase the numbers of women who participate in Rush for the l988-89 academic year. Panhellenic needs to continue their concerted efforts to increase positive awareness of the sororities both on campus and in high schools. Area alumnae members need to dedicate their time and energy to their local chapters in officer training, budget development, rush, and leadership training. The next two years will be very telling in the development of the Greek system at Boise State. If memberships do not increase and maintain appreciably over the next two years, Student Activities needs to evaluate the time and effort dedicated to this program.

# <u>CONTRACT FOR SUCCESS</u> Entered into on Monday, August 25, 1986 by:

Boise State University Administration; National Representatives and Alumni Advisors of Alpha Chi Omega, Alpha Omicron Pi, and Gamma Phi Beta; and all collegiate members of Panhellenic.

BSU Administration agrees to: (Person responsible)

1. Develop Panhellenic leadership (Diana Fairchild)

(Continued...)

- a. Providing notebooks for each officer in Panhellenic to include the Panhellenic Council Constitution and By-Laws, and job descriptions for each office.
  - b. Conduct officers' training workshops for the President, Secretary, Rush Chairperson and Treasurer.
- 2. Provide consistent advising and assistance to Panhellenic by working with the Admissions Office to gain exposure through such events as New Student Orientation and high school visitations, and to assist in the development of printed material to be distributed with other BSU admissions information. (Greg Blaesing & Diana Fairchild)
- 3. File written reports monthly to the National and Alum Representatives from Alpha Chi Omega, Alpha Omicron Pi, and Gamma Phi Beta. (Diana Fairchild)
- 4. Work to obtain the release of pledges from their housing contracts with Student Residential Life. (Greg Blaesing)

National Representatives of Alpha Chi Omega. Alpha Omicron Pi. and Gamma Phi Beta agree to: (Person responsible)

1. Provide visitation by field representatives to the local chapters, the Panhellenic Advisor, and/or the Director of Student Activities, and the Vice President of Student Affairs. Field representatives will provide on-site leadership training and counseling. (Each Field Representative)

#### Local Alumni Chapter Advisors agree to:

1. Meet with Student Activities staff as Chapter Advisors needed (once each month) to review progress goals.

Collegiate Chapter members of Alpha Chi Omega, Alpha Omicron Pi, and Gamma Phi Beta agree to:

- 1. Provide a commitment to serious leadership.
- 2. Provide Panhellenic with consistent representation by two committed delegates.
- 3. Reach a total of thirty (30) actives (members and pledges) by May, 1987. Minimum acceptable standard is twenty (20)per chapter.

#### BSU FORMAL RUSH EVALUATION 1986 SUMMARY

BSU Panhellenic is interested in the reactions of rushees to the formal rush just completed. This information will be used to evaluate and improve rush. Your complete answers to all of the questions will be most helpful. You are not asked to sign your name; therefore, your answers are confidential. If additional space is needed, use the back of the page.

Did you feel you received sufficient pre-rush information: (e.g., what to wear, where to go, etc.)
 Yes 1 No 1 Undecided

#### Comments:

- everything was very clear
- could you express what you mean by formal a bit more?
- kind of
- the information was great and everything was very well organized.
- the information was sent too late in August. A map of the campus located in Driscoll could have been helpful. The dressing code could have been clarified to specifics.
- If not, what additional information do you think should have been included:NA (Continued)

- 2. Did you read the Panhellenic Rush Booklet? <u>10 Yes 0 No</u> Suggestions you have for other information you would like to see included:
- their national locations
- 3. Were the following kinds of information made clear to you?
- A. Rush rules and regulations 9 Yes 0 No 1 Undecided
- B. Rush schedule 9 Yes 0 No 1 Undecided

Describe any questions or problems that arose concerning any of the above.

- I didn't understand that during our free time, they didn't want us to leave.
- 4. Was it helpful to you to be housed with the other rushees in the residence hall? <u>10 Yes</u> No Comments:
- We all were able to discuss our anxieties and other feelings as well as become friends.
- We could all relate with each other because everyone was confused. I had a great time getting to know so many new people.
- The groups were divided and it seemed as though you didn't get to know the others from the other group as well.
- You met these rushees and it helped to know you were not going through this alone. (We shared most of the same feelings)
- You get to meet other people who are going through the same experience.
- It helped a lot because everyone got to know one another and help each other out.
- It made you more relaxed because the rushees had similar feelings.
- 5. Do you think three days of parties were enough? <u>10 Yes 0 No Suggestions:</u>
- It was intense, but enough.
- I couldn't have done it in two days, but three days were sufficient.
- Any more days and I would have been a wreck, but I wish we had more time after the last party to think.
- But the time you spent could have been increased.
- Just right!
- 6. Was the reception/orientation helpful? IO Yes 0 No

How do you think it could be improved? Also give any other comments.

- It was good to have exactly what we were doing for the 3 days mapped out for us.
- Maybe if they talked more in detail about what we should expect.
- Maybe express that you don't have to join any of the sororities.
- Doesn't need improvement.
- 7. Do you think rush would be easier on you if it were held before school started, at the beginning of school, or after school has already started?

Before - 10, After - 0, At the beginning - 0.

- 8. Did you understand the financial obligations of sorority membership?
- 9 Yes 0 No 1 Undecided
- Kind of
- 9. Were you aware of the time you are encouraged to devote to a sorority and the types of activities you would be involved in?

8 Yes 2 No

#### Comments:

- Yes, can't wait
- I didn't realize how much time they spent with their sorority, but I guess that's what makes them so close.
- All the sororities made it clear and they answered all questions very well.
- I was not aware of them before rush but now I am aware of the devotion that takes place.

- 10. Why did you decide to pledge a sorority?
- I like the idea the bond, loyalty, leadership/all aspects I've long admired the sorority system and excited to be a part.
- I have a cousin who is in one and says it's a lot of fun. I like the idea of the close friendships.
- I thought it would be a good way to make new friends and get involved in school.
- Because I wanted to meet people, get involved with school, and have a stepping stone for the future, and make close friends.
- My brother encouraged me. I feel I can offer a sorority a lot, also the other way around, my brother spoke of the benefits a sorority could offer. The interest in achieving goals and having fun. Making friends fast and lasting a long time. Many reasons.
- Because I want to be a part of things and get involved. They look like they have a lot of fun. And, I like that!
- To meet new people, to see if I would fit in with a sorority.
- To get to know people and get involved with school.
- Meet new friends and a way to be involved in government and activities.
- To get involved with functions besides just going to school. To get to know people.
- 11. Would you feel more free to discuss questions and concerns about rush with an adult counselor or a counselor who is a current college sorority girl? Were there any problems with your counselors during rush?
- Our counselors were dynamite! They were helpful.
- Probably either one as long as they had been in a sorority. I had no problems.
- The rush counselors were perfect this year.
- I felt rush was presented excellently.
- I felt more comfortable talking to sorority girls. The counselors were great comforting and encouraging, patient too!
- I was fine with a college sorority girl and an adult counselor because you can see both sides and learn more.
- no
- A counselor who is a college student is better and our counselors at rush were excellent!!
- College sorority girl.
- A current college sorority girl because they would be on our level.
- 12. How well do you feel Formal Rush was organized?
- Very well.
- I felt it was well organized with each soronty putting forth a great deal of effort.
- Very well organized.
- perfect
- Very well organized.
- It was organized very well. It was great. I had a good time. I really enjoyed it!
- I feel it was well organized.
- The organization of formal rush was very good.
- Formal Rush was organized well.
- Very well.
- 13. What did you like best about Formal Rush?
- I felt that it was well organized, informative and really a great time.
- All of the girls were very nice, and they made an effort to make everyone feel welcome.
- Getting to know everyone.
- It was formal. Also, it made it easier to become close to rushees and the sororities.
- The easy going people I met. I felt they were all looking out for our best interest.
- I liked the planned festivities, all the excitement of the events organization everything planned neat fun -exciting.
- The chance to get to see all the sororities, and being with other rushees.

(Continued...)

- The best thing to me was the closeness of everyone. We got to know people and became good friends.
- Meeting all the people and discussing main/common interests.
- Getting to know the sorority members and also the other rushees. I guess you could call it making new friends.
- 14. What did you like least about Formal Rush?
- Preference break my heart.
- I should have brought a radio for evenings when we were alone in our rooms.
- I didn't know we were going to have our own rooms. Otherwise the privacy was nice.
- Decisions
- Choosing
- Nothing! I enjoyed it all!
- Nothing it was alright
- The decision-making at the end, which can't be helped.
- Biddina
- 15. What could have been done to make Formal Rush more enjoyable to you?
- Nothing. It was oodles of fun.
- Nothing that I can think of. I really had a wonderful time.
- I thought it was just fun, it had things to do and yet enough time to think, rest, and prepare for the bid decision.
- It was fine. But you kind of get tired of smiling and talking about the same things.
- Nothing
- I thought everything was great. Swimming one day would have been nice because it was so hot. But overall everything was terrific.
- It was just great.
- 16. How did you find out about Rush?
- I called Student Activities and inquired for info.
- Newspaper
- I learned about sororities from some girls that were in one and said I should go through Rush, but actually finding out about rush was from a brochure.
- Mail and Rush Brochure.
- Rush Brochure, and through my friends.
- One of the girls in a sorority and brochure in mail.
- Rush brochure.
- From a friend
- Gerti Arnold contacted the office and had them send me information.
- My other friends who went through rush up at the U of I.
- 17. Why did you decide to go through Rush?
- New student and new to the area wanted to meet people as well as get involved.
- To be involved in things that are going on around me. Looking for friends...
- My parents encouraged me. They knew I was interested and they thought that it would be nice to live on campus so I'd be more involved..
- Mostly looking for friends, and curiosity of what else a sorority was about like their interest.
- Looking for friends and partly curiosity.
- To meet people and get to know them so starting school wouldn't be as hard.
- Meeting people and getting involved with school.
- For a lot of reasons. Most basic is making new friends.
- 18. What do you feel would be the most effective way to encourage more girls to sign up for Rush?
- Awareness that they're here at BSU and what they offer.
- Probably just make people more aware that there are sororities at BSU. I didn't know.

- Have speakers speak to senior girls in high school in April.
- To make the girls realize that sororities are made up of girls just like ourselves. There are all types, and not stereotypes. Somehow, many of us thought they were all snobs difficult to relate to.
- Have sorority members talk to friends. That is the most effective way for me. TV and mail are good too, but not as reaching.
- Have it more advertised.
- Send lots of information to them. Even pictures of past rushes, to let them know what it's about.
- Have orientation in the halls on each floor.
- Tell them about it and also when doing functions, invite them out.

#### 19. What you liked best about:

#### Alpha Chi Omega:

- Their pin and banana bread
- They were very outgoing and cheerful. They had some cute skits.
- Friendly people
- Their candle ritual, personalities.
- They liked to have fun, and encouraged good grades. They were all individuals and make me feel extremely comfortable.
- Their style. They were really nice, fun, entertaining and classy.
- Their house and activities they planned, such as volleyball and skits.
- Their efforts to try to help the rushees through.
- All the girls made an effort to meet you.
- Friendly and made you feel welcome.

#### Alpha Omicron Pi:

- Their sisterhood. It really shined.
- The sincerity. They seem like they would be very good friends to have.
- Friendly people
- Their location, personalities.
- Their eagerness to receive good grades and to learn how to manage their time for the rest of their life.
- They like the others. Seem really kind and caring. They were super nice and fun.
- They were very friendly. They are willing to help.
- The friendliness everyone showed and the encouragement.
- Girls were willing to give you a hand with books, tours, classes.
- Very friendly very comfortable. Made you feel welcome.

#### Gamma Phi Beta:

- Everything. Felt like I was with old friends.
- They seem like a fun bunch of girls. They were very sincere and made me feel comfortable.
- Friendly people.
- Everything.
- Their volunteer work, help poor needing mothers, etc. and their unity.
- Their dressing everything up and decorations. Their enthusiasm was really great.
- Their house and activities and friendliness.
- The openess, caring and understanding of all the girls.
- Girls were friendly.
- Very encouraging and giving. I felt very relaxed and comfortable being there. Very outgoing.

#### 20. What you liked least about:

#### Alpha Chi Omega:

- I felt the girls were forcing themselves to speak with me very uneasy.
- I was kind of uncomfortable my second day, but it could have been because it was my first party. I wasn't too sure how they felt about me.
- How few of members lived in the house.
- Weren't as open as the other two sororities.
- Weren't quite as open as the other sororities. Almost too quiet.

#### 20. What you liked least about: (Continued)

#### Alpha Omicron Pi:

- Nothing
- Nothing
- House rules
- They didn't plan as many activities.

#### Gamma Phi Beta:

- Nothing
- I wasn't sure how involved they were with the fratemities which interests me.
- A bit too serious.
- They didn't have any new initiates.
- 21. Please give any other comments or suggestions about Rush.
- You have a very smooth and terrific operation here I wouldn't change a thing.
- I enjoyed myself extremely, and I learned some things as well. Thank you.
- It was a good experience and a lot of fun.
- I feel you should try and get more people involved with rush because it's a very learning experience. One that I'll never forget!"

#### SUPPORT SERVICES TO STUDENT ORGANIZATIONS

One of the major purposes of the Student Activities Office at Boise State University is to provide the necessary support services to clubs and organizations and other ASBSU entities so that they may carry out their purposes in the most efficient manner possible. An outline of these services and the impact that they have upon the user groups follows:

#### Leadership Development Training Program (LDTP)

The purpose of this program is to give student leaders within ASBSU; SPB, clubs and organizations, and other student-governed entities the skills to better manage their organizations to accomplish their goals. The student leadership development program was developed two years ago. During the first year, it met with moderate success. This current year, due to better advertising and more word-of-mouth promotion, the program had over I25 participants for its seven-workshop components. It met, and surpassed, its goals of having approximately I00 individuals attend the program. For next year, the goal of having I50 individuals participate in the program has been set.

The leadership program was developed by giving a needs assessment to each student organization at the beginning of each year (for the past three years). It was tabulated, compared with previous years' needs assessments, and a program plan was developed to give students, through the Leadership Development Training Program, the skills that they felt they most needed. The results of this year's needs assessment follows. From this needs assessment and trends from the others, the fall Leadership Development Program was put together.

This is a program that can, and should, grow as it fits specifically into the philosophy of the Student Union in providing student developmental training to the future leaders of tomorrow. For this program to grow, staff time will have to be re-assessed and reallocated to place a greater emphasis on the continued development of this program. It is my belief that, as more time is put into the Leadership Development Training Program, greater continuity and decision-making skills will be brought to the Student Programs Board, ASBSU, and the various clubs and organizations at Boise State University. This will lead to a long-term reduction in staff time needed to deal with the problems that often occur in working with partially developed leaders that do not have the specific skills or tools to accomplish the tasks for which they are responsible.

# LEADERSHIP DEVELOPMENT WORKSHOP SURVEY Survey Summary 1986

This survey is designed to enable the Student Activities Office staff to construct workshops to meet the general and specific needs of your organization, its members, and the students of BSU.

The key to respond to this survey is: 1 = very important 2 = important 3 = somewhat important blank = no importance

22- Advising Styles

16- Assertiveness Training

22- Brainstorming & Goal Setting

18- Budgeting & Financial

20- Communication & Listening

21- Conflict Resolution

11- Contract & Rider Negotiations

2- Cross-Cultural Communication

17- Decision Making & Problem

12- Delegation & Committee

8- Stress Management

5- Study Skills

4- Supervision

5- Team Building

4- Test Anxiety

15- Time Management

Other (describe on Evaluation)

18- Motivation

6- Meaningful Meetings

5- Marketing Strategies

0- Needs Assessment Survey Management Design

16- Organizational Trouble SkillsShooting

10- Program Planning & Eval.

19- Promotion & Publicity

6- Public Speaking

15- Recruitment & Retention Solving of Members

5- Sexual Harassment Structure

12- Drug & Alcohol Awareness

12- Fundraising Strategies

8- Group Dynamics

5- Identifying Your Audience for Events

5- Icebreakers

14- Job Description Construction

15- Leadership Skills & Styles (9/85)

#### LEADERSHIP DEVELOPMENT PROGRAM FACILITATOR

Organizational Development and Management Program
BRAINSTORMING AND TIME MANAGEMENT - Dr. Jeanne Bauwens
Tuesday, October 7th
I:00-2:30 p.m.
Lookout

Learning Objective: To effectively utilize time and to problem solve. By the end of the session, participants should be able to: 1) Identify sequencing and set timelines to reach their long-term goals; 2) discuss ways in which to improve/increase time usage; and 3) use brainstorming techniques to solve timeline problems and come up with new ideas.

GOAL SETTING - Greg Blaesing Thursday, October 7th I:00-2:30 p.m. Lookout

Learning Objective: To introduce goal setting and objective determination as a basis for group evaluation and accountability. Also, to present a discussion of what constitutes good objectives. To provide some tools and skills for writing objectives and then analyze the objectives in terms of asks that will help accomplish the same.

Campus and Treasure Valley Promotional Tactics
MARKETING AND PROMOTIONAL STRATEGIES - Jim Kreider
Monday, October 13th
I:00-2:00 p.m.
Lookout

Learning Objective: To identify who is most likely to be interested in your program. To determine what characteristics distinguish these people from the population at large. Also, to determine how these people may be contacted, informed, and persuaded.

#### PUBLICITY AND ADVERTISING - Larry Burke

Wednesday, October 15th 1:00-2:00 p.m., Lookout

Learning Objective: To learn the art of writing news releases, community service announcements, and advertising. To recognize and produce effective copy and develop relations with media representatives.

#### **GRAPHICS AND LAYOUT - Sally Stevens**

Friday, October 17th 1:00-2:00 p.m.. Lookout

Learning Objective: To create visually appealing posters and flyers. Understand and be familiar with camera-ready posters (typesetting, copying, pasteup, clip art, etc.).

Leadership Development and Member Satisfaction
MEMBER RECRUITMENT, RETENTION, AND MOTIVATION - Mike Henthome
Tuesday, October 21st
2:00-4:00 p.m.

Lookout

Learning Objective: Recognition of the means of member recruitment, the skills of member retention and the necessity of motivation of the members and officers.

#### LEADERSHIP STYLES AND THEIR EFFECTIVENESS - Dr. David Taylor

Thursday, October 23rd I:00-3:00 p.m.

Learning Objective: To help officers understand different leadership styles and effectiveness in accomplishing organizational goals. Also, to help participants understand the roles of officers, how to create an effective meeting and delegate responsibility.

Organizational Decision Making
INTERPERSONAL COMMUNICATION AND CONFLICT RESOLUTION - Dr. Laurel Traynowicz
Monday, October 27th
I:00-2:30 p.m.
Lookout

Learning Objective: To formalize a basic understanding of communication skills and recognize a variety of communication styles. Also, to understand that, with two or more individuals, communication issues and problems naturally arise and there are ways to constructively alleviate the problems.

# GROUP COMMUNICATION AND CONFLICT RESOLUTION - David Rayborn Wednesday, October 29th I:00-2:30 p.m.

Learning Objective: To understand some basics of small group dynamics and types of conflicts that may arise in a small group setting. Also, to recognize some alternate strategies for resolving conflicts.

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#### SUB II and the SUB Annex

The purpose of the SUB II is to provide office space for student organizations that have requested space and have agreed to fulfill the minimum terms of the contract that is negotiated between the Student Activities Office and the student organization (see Appendix F). Currently, there are ten student organizations in Student Union II. They are: The Ad Club, International Student Association, Campus Crusade for Christ, Sociology Club, Snake River Alliance, MECHA, Alpha Kappa Psi, Phi Sigma Epsilon, Volunteers for Youth, and the Barrier Busters. In fall semester, 1986, there were over two hundred seventy five hours of use. A detailed procedures manual has been established for Student Union II, which includes a job description for the secretarial personnel and a detailed scheduling booklet for room utilization and the tracking of functions that occur within that building.

The Student Union I is a small building next door to Student Union II that contains kitchen facilities and a small meeting room. This building is utilized for organizational pot lucks where groups would like to get together and meet informally to discuss business matters. During the year, the back yard of these two buildings was fenced in, sodded, and a sprinkler system installed. This provides an ideal climate for student organizations to have an outdoor picnic close to campus, yet in a nice green enclosed area.

Future goals for this area include the installation of a fireplace barbecue system and picnic tables to make the area more homey. Another goal for Student Union II is the purchase of standardized furniture for all student organizations. Currently, they are using a hodge-podge of surplus furniture. This makes some of the groups feel like second-class citizens and should be a priority item.

#### **Space Allocation Contract**

This is a contract between your student organization and the Student Activities Office regarding use of office space in the SUB II. Stipulations of this agreement include:

- \* Each group will develop a regular weekly schedule of office hours in the SUB II, and submit that schedule to the Student Activities Office.
- \* A minimum of 4 hours per week of SUB II use will be required to maintain office space. These hours may be fulfilled through regular office hours and/or group meetings in the conference area. A sign in/out log will be at the front desk for the purpose of recording and scheduling these hours and must be used to reserve conference meeting space for a particular date and time. A weekly and monthly total of group activity will be tallied, yielding an overall account of SUB II use.
- \* Each group will maintain this level of activity throughout the academic year.

Provided the stipulations of this contract are met and upheld by the student organization, office space will be available in SUB II for the 1987-88 academic year. If for some reason the organization fails to abide by this contract, the Student Activities Office will use discretion in determining continued use of SUB II Office space by your organization.

In cooperation with the Student Activities Office,stipulations of this contract.	, agrees to the
President / Advisor	
Assistant Director Student Activities	

#### **Publications**

The purpose of the Student Activities Office publications are to better inform our student constituents of the procedures and policies that affect and influence them. In order to provide better information, the following publications were distributed by this office this year: Getting Organized Handbook, which was developed by a student intern last year and is being updated for re-distribution in Fall 1987. This booklet contains all information a student group wanting to get organized or one that is currently organized would need to know in order to work their way through the ASBSU and University bureaucracies.

This office also published the Clubs and Organizations Manual. This is updated monthly and contains current information on all the recognized student organizations on campus with their purpose, memberships, officers, and advisors. We also publish a smaller version of this booklet with the groups' name, purpose, president, and advisor for our Fall New Student Orientation program. This gives new students the opportunity to become informed about the various student organizations on campus and allows them to contact the key individuals who could facilitate their involvement in the organization.

It is recommended that the office publish a bi-monthly newsletter next year with a sole purpose of communicating to clubs and organizations various information, changes in policy, and doings within the ASBSU. Its purpose would be to better inform and encourage club leaders to take a greater role in the policy making that occurs within ASBSU.

#### Student Awards Dinner

The purpose of this dinner is to recognize outstanding student leaders within the ranks of our clubs and organizations. This program was begun in 1986 by the Student Activities Office and the Associated Student Body. The event consists of two parts. First, is the recognition of outstanding clubs and organizations in the following categories: Campus Housing, Academic Organizations, Cultural Organizations, Greek Organizations, Professional Honoraries, Religious Organizations, Service and Honoraries, Special Interest Groups, and Sports Clubs. The second half of the dinner is the Hall of Fame Recognition. This portion is conducted by the Associated Students and recognizes up to two outstanding members in the following areas:

Student Clubs and Organizations
Debbie Brown
Barbara Jorden
Chris Olson

Performance/Fine Arts
Heather Nisbett
Ron Hursh

Student Government
Karl Vogt
John Hetherington

Alumni Steve Robertson John Elliott

Academics
Michael Davis
Tara Hughes

The dinner this year had I76 participants which is up 50 from the previous year. It is important that this event continue, as it is the only time that all student organizations can get together and assess their year's accomplishments and to share common concerns and goals. Response to these dinners has been very positive. It is strongly urged that they continue to occur. A needs assessment was done for all groups participating in the dinner.

#### Poster Distribution

The poster distribution system was developed two years ago to provide a service to student organizations and administrative departments for the uniform distribution of information throughout the Boise State campus. Currently, the Student Activities Office maintains 43 bulletin boards in each academic building on campus and in the residence halls and married student housing. In order to obtain this free service, a student group or department needs to drop the posters off in our office before noon on Monday. We will then stamp the poster and put the poster up on the next day on our designated bulletin boards. We also maintain those boards by taking down old and unauthorized materials; thus, leaving the campus cleaner and providing for a more efficient dissemination of information that is of importance to the university community.

#### Display Cases, Banners

Within the Student Union, there are three display cases and eight banner locations. In order to provide for orderly and proper event information dissemination, this office has established a reservation book and procedure whereby groups and academic departments may reserve a space to put up a banner or establish a display. A group requesting space need only speak to the Director's secretary and that individual will schedule the space.

#### Organizational Introduction Letters Program

Three years ago, the Student Activities Office initiated a program whereby student organizations on campus were asked to write a simple letter of introduction to a potential new student. We then developed a return mailer card that went into the student activities brochure that Admissions Counseling took with them on their recruitment tours. All a new student need do is check off the organizations that would like information on and drop the card in the mail. Postage was paid by the University. Once we receive the card, we take a copy of the letter that the student organization had written and mail it to that potential new student. Thus, making them aware of the potential for extracurricular activities at Boise State University. However, this program has not worked well in the past two years. The reason for this is that only 30% of the student organizations have complied with the request to write a letter of introduction. Until student organizations are mandated to write this letter as a condition of recognition, the program will continue to expend money and staff time, yet produce very poor results in the eye of the potential new student. It is the recommendation of Jim Kreider to either I) require student groups to write the letter or face derecognition or 2) drop the program.

#### SUPPORT SERVICES TO THE ASSOCIATED STUDENTS OF BOISE STATE UNIVERSITY

#### ASBSU Judiciary

Once again, the ASBSU Judiciary has seen an increasing number of matters brought before it for its consideration. Over the course of the I986-87 academic year, the Board handled thirteen complaints, three requests for interpretation, and nineteen constitutions. In the area of complaints (or statements of fact), four of them were resolved between the parties involved before a hearing was convened. Also, the charges in one case were dismissed (complainant failed to appear after several scheduled hearing dates) and two cases were refused for lack of merit.

Constitutional reviews were down by four from the previous year, but the decrease is attributable to the fact that the Judiciary lost its power to review for approximately two and one-half months. This was due to the Judiciary's response to an inquiry about the President's veto power. In preparation for issuance of an opinion, the Board discovered that the ASBSU Constitution had been improperly arrended in the past few years due to failure to follow proper ratification procedures. The '83-'84 Constitution was determined to be the last properly ratified constitution. This spring, a new constitution was adopted and ratified by the students, thus restoring the Judiciary's power to recognize new clubs and organizations.

Issues brought up on one hearing hatched a debate over whether the Judiciary had the right to "subpoena" an unwilling witness and then impose sanctions for contempt if said witness failed to respond. This matter was pursued before the Student Policy Board for a period of four weeks before the decision was made that the Judiciary had no such power.

There was also some internal discussion by the Judiciary as to whether it should retain the option to refuse hearings for some complaints. After much consideration, it was decided that this board should have such an option in cases where the complaint has no merit.

In the upcoming school year, the Judiciary has set a goal to review the constitutions of all clubs and organizations in order to assure adherence to current constitutional requirements. This has become necessary due to changes in the requirements in the past few years.

All in all, it was a very busy and interesting year for the ASBSU Judiciary, and all of its members would agree that it has been a terrific learning experience. The membership list and the details of the last year can be found in the following pages.

#### STUDENT JUSTICES TERM OF OFFICE

Bruce Walters Chief Justice January 1987 - Current

Associate Justice September 1985 - Current

Kathy Page Chief Justice January 1986 - January 1987

Associate Justice February 1985 - May 1987

Angela Child Associate Justice September 1985 - December 1986

James Mosley Associate Justice February 1986 - Current
Raymond Rogers Associate Justice September 1986 - April 1987
Jan Cannata Associate Justice January 1987 - Current

Tarey Ayn Rudd May 1987 - Current Linda Phillips May 1987 - Current

#### **FACULTY JUSTICES**

Dr. Lonnie Willis October 1985 - February 1987
Dr. Steven Sallie September 1986 - Current
Dr. Harry Steger February 1987 - Current

C = CASE D = DECISION O = OPINION R = RESOLVED

NUMBER C-86/87-01	DATE 10/13/86	PLAINTIFF/DEFENDANT Library vs. Russell Smith
D-86/87-01		
C-86/87-02	10/15/86	Malmen, Fenderson vs. Senate Act 11
O-86/87-02		
C-86/87-03	10/20/86	Steve Hippler vs. Senate Bill 20
O-86/87-03		••
C-86/87-04	10/20/86	Library vs. Monagle
R-86/87-04		•
C-86/87-05	11/5/86	Hetherington vs. Powers
D-86/87-02		
C-86/87-06	11/18/86	Hippler vs. ASBSU Constitution
O-86/87-04		
C-86/87-07	10/20/86	Ayres vs. Cannata
R-86/87-07		
C-86/87-08	10/24/86	Wade vs. Salinas Charges dropped
C-86/87-09	3/11/87	Bingham vs. Thiry
D-86/87-06		
C-86/87-10	11/10/86	Cynth vs. ASBSU Constitution
R-86/87-10		
C-86/87-II	12/12/86	Petty vs. Powers
D-86/87-03		
C-86/87-I2	2/25/87	Library vs. Cartee
D-86/87-04		
C-86/87-I3	3/16/87	Res. Hall vs. Jones & Olson
D-86/87-05		
C-86/87-I4	3/30/87	Res. Hall vs. Clark
D-86/87-07		· · •••
C-86/87-I5	3/4/87	Library vs. McIntyre Hearing Denied
C-86/87-I6	5/4/87	Russell vs. ASBSU & BSUSRA Sent to Administrative Hearing

#### CONSTITUTIONS APPROVED

Date Club or Organization 9/24/86 Campaign Consultants 9/24/86 **Baptist Campus Ministries** 10/15/86 Students for Andrus 10/15/86 Electronics Club 10/15/86 MBA Association Bronco Ranger Club 10/22/86 Phlox of BSU 10/22/86 10/29/86 Medical Records Science Club 10/29/86 MPA Association Shotokan Karate Club 11/12/86

I0/29/86 MPA Association
II/12/86 Shotokan Karate Club
II/12/86 Delta Epsilon Chi
2/3/87 Entrepreneurial Club
3/4/87 Taekwon-do Club
4//87 Kendo Club of BSU

4//87 Association of Psychology Students
4/l5/87 University Christian Fellowship (amended)

4/22/87 Towers Hall (amended)

4/29/87 Panhellenic Council (amended)

# STUDENT PROGRAMS BOARD EXECUTIVE BOARD 1986-87

Director Karen Canfield
Assistant Director/Business Manager Katie Bell

Public Relations Coordinator Lisa Royer (10/86-1/87)

Carl Lindblom (2/87-4/87)

Concerts Chair Scott Lunsford Films Chair Barbara Jorden Lectures Chair Randy Canfield

The Student Programs Board is responsible for providing a series of planned events and/or programs which are geared to meet the interests and needs (educational, social, cultural, service, recreational, developmental, and/or entertainment) of BSU students. Formally recognized in 1979 when a Senate Act was adopted, the Programs Board has continued to grow and change with each year. Last year, under threat of abolishment of its Senate Act, SPB lost the Fine Arts/Special Events Committee and agreed to share the Business Manager and Public Relations Coordinator positions with ASBSU. Goals set by the Student Activities Office with SPB were I) conduct training workshops for SPB personnel; 2) work with the ad hoc committee set up by the ASBSU Senate to evaluate SPB; 3) work with SPB to develop training manuals for each position in SPB; and 4) identify individual faculty/staff advisors for each SPB committee.

The first goal was effectively met during the Fall semester. An Orientation was held early in August for all members and the Student Activities Office sponsored a series of Leadership Development workshops of which SPB members had to attend at least two. Additionally, Greg Blaesing presented a Goal-Setting workshop in which the individual members identified four goals for the Spring semester (to be discussed later).

The second goal was frustrating and time-consuming, but finally proved beneficial to SPB. Originally set to be completed by December I, the ad hoc committee did not begin meeting until March. In the meantime, SPB members developed their own list of recommendations for the Senate. Few of those were included in the final recommendations from the ad hoc committee, which angered some SPB members. To my knowledge, the final recommendations were never presented to the Senate; however, some were taken into consideration when allocating SPB's budget for 1987-88.

The third goal was adequately achieved last summer. Notebooks were purchased and information categorized. The categories were: introduction, personnel, job descriptions, "how to's...", policies and procedures, budget, publicity, contract procedures, and forms. The student chairs have been encouraged to individually add to the "how to" sections of their notebooks, and each was responsible for drawing up a detailed job description for their position.

The final goal was not achieved to the satisfaction of the SPB advisor. Only one staff person agreed to advise one of the committees, other staff members felt unable to accept the additional responsibility. It may not be realistic to have faculty members advise SPB committees; they would have to be trained along with the committee chairs as to the purpose of SPB, the programming philosophy and the relationship of SPB to ASBSU and to the Union.

In the goal-setting workshop, SPB identified four goals to work toward during the Spring semester. Those were: 1) improved communication between the committee chairs and the P.R. Coordinator and the Director; 2) the development of resource files for each committee; 3) desk lamps for improved visibility at desks, and 4) a cleaner environment in which to work. Methods complete with timelines, were established and followed to achieve the first goal. Communication did improve appreciably, but appeared to diminish again when weekly meetings stopped. Limited resource files already existed in SPB. These were never updated and new ones were not established. Desk lamps have not been purchased and the cleaner environment has not been achieved. Despite less than optimal leadership, the Student Programs Board had a productive, innovative year. Early in Fall, SPB voted to send complimentary tickets to selected people, both on and off campus, as a means of developing an increased positive awareness of the board and their function. A sub committee in the Lectures Committee developed the "Soapbox Series" - a series that would address current issues of concern to the students. Two were held this year; the first was "KBSU - Where Do We Go From Here" and the second was a forum for the Executive Ticket candidates; both were well received.

With strong encouragement from the Student Activities Office, free noontime programs became commonplace in Union Street Cafe. Overwhelmingly, the response has been positive. The only complaints we've received were that frequently the sound was too loud and, at times, the humor was too "blue". Noontime programming needs to be coordinated between all the chairs so a variety of events occur on a regular basis.

For the Spring semester, the Films Committee voted to change the films schedule from Friday and Sunday evenings to Sunday and Monday evenings, and free Wednesday matinees. Monday evening films were reserved for comedy, as a survey taken last Spring indicated students overwhelmingly preferred comedy to any other type of film. Another change effected during the Spring semester was the switch from showing the movies in the Ada Lounge to the Special Events Center. During the Fall semester, the policy banning food and drink in the Spec Center was overturned. As yet, the Films Committee has not opted to sell any food or drink items; however, that may change next year when the SUB takes over scheduling and maintenance of the Spec Center (effective July I, 1987). The Wednesday matinees are still being held in the Boisean lounge.

Student Programs Board took the entire Executive Board to the NACA Regional Conference in Portland. This was very beneficial, not only for programming, but also for the building of group cohesion. Programming increased significantly following the conference, and many new ideas were presented and some were implemented. Additionally, two members of the Executive Board attended the NACA National Conference in March. This was a fabulous conference; too bad SPB can't afford to send more students.

The final significant change was the awarding of "P-Board" awards to deserving personnel and programs. The Executive Board voted on the most successful programs in each category (films, concerts, lectures); the winning programs' posters will be framed and hung on the wall in the SPB office. They also voted on "Outstanding Executive Board Member" and "Outstanding Committee Member". Their names will be placed on plaques also to hang in the SPB office.

Student Programs Board is definitely a viable service to the students, but there is certainly room for improvement. Currently, only the Films Committee plans their schedule in its entirety a semester in advance. Ideally, all the committees would be doing this, at least planning major events in advance. Once that occurs, SPB could print brochures/calendars to advertise their coming events. SPB has come a long way in the last five years and they are bound to experience growing pains. Additionally, it is entirely student run and that has some inherent problems. It can also become caught up in the political environment in ASBSU which creates problems. Last year was the first time since the Senate Act was drafted (Oct., 1979) that SPB had all its personnel appointed by August and no turnover during the year.

For the 1987-88 year, there are a number of recommendations for changes or improvements. They are:

- 1. The results of the Senate Adhoc Committee need to be presented, with recommendations for implementation, to the entire Senate early in the Fall.
- 2. Following that, the Senate needs to revise the Senate Act to reflect the changes.
- 3. Selection procedures and timeframe for SPB procedures needs to be finalized and adopted.
- 4. SPB Director should meet regularly, on an individual basis, with all SPB Executive Board personnel.
- 5. An evaluation process needs to be developed for all SPB personnel.
- 6. SPB members need to be encouraged to attend NACA regional and national conferences. Those students wishing to go should prepare and present, to the SPB Executive Board, justification for the travel expenditure.

#### SPB ADHOC COMMITTEE RECOMMENDATIONS

- I. SPB is to be restricted from producing major arena acts costing \$10,000 or more.
- 2. SPB should continue the current variety of concert programs.
- 3. SPB Concert Committee should have one chairman. The job description should be expanded to include coffee house and cabaret programs.
- 4. Remove comedy programs from the Lecture Committee to strengthen and expand the educational focus of that committee.
- 5. Lectures and Symposia be the new name of the committee for lectures.
- 6. Establish a Fine Arts Committee and chairperson for programming in the following areas, but not limited to, visual arts, dance, drama, mime, classical music, chamber music and guartets.
- 7. The SPB Director should delegate and assign membership for seasonal events.
- 8. Create a Comedy chairman and committee.
- 9. The Public Relations Coordinator position shall maintain its existing responsibilities to ASBSU, but focus on marketing strategies for ASBSU and SPB. Maintaining membership on ASB cabinet and SPB cabinet.
- 10. The Graphic Artist is under the director of the Public Relations Coordinator. The Graphic Artist shall work a minimum of 10 hours per week. The Service Award will be changed to reflect the increased hours.
- II. Business Manager/Assistant to Director: to maintain present duties.
- 12. Establish Contemporary and Foreign/Classical Films Committee and chairperson.
- I3. Homecoming should be a campus-wide committee under direction of SPB. SPB will have two committee members on Homecoming committee.
- 14. Selection process for the SPB Director, Chairpersons, and Business Manager should occur in March.
- 15. A selection committee should consist of the following:

Personnel Selection Chairman (non-voting)
Director of the SUB (non-voting)
advisor to SPB (non-voting)
ASBSU President, Outgoing
non applying SPB Committee Chairs and Business Manager
one ASBSU senator liaison to SPB.

- 16. The Selection Committee be given authority to select and appoint the membership of SPB.
- 17. Funding for SPB should follow the procedure set forth by the SPB Adhoc for the 1988-89 school year on out.
- 18. Past decisions have been made without sensitivity regarding needs for programming for SPB. The board heard testimony that funding has been inadequate. The expanded structure in new program areas should be funded at levels that adequately reflect the quality of programs at current market costs.

# STUDENT PROGRAMS BOARD EVENTS

#### Michael Hedges

October 20, 1986 8:00 p.m. Ballroom

Attendance: 325

Students - \$5.00, General - \$8.00

Michael Hedges is an excellent Windham Hill guitarist. Michael played original compositions on several different guitars including a harp guitar which he made himself. He was well-received by the audience.

#### G. Gordon Liddy

October 27, 1986 8:00 p.m. Ballroom

Attendance: 350

Students - \$2.00, General - \$5.00

Mr. Liddy was a high-quality speaker who seemed to either impress or antagonize his audience. Overall, he was well received. He spoke on the illusion in the U.S. Government.

#### Conference on Mandatory Drug Testing

November I2, I986 9:00 a.m. - 3:00 p.m. Ballroom

Attendance: 175

Free admission

A co-sponsorship with the Communication students. A variety of speakers addressed the pros and cons of mandatory drug testing.

#### Aikido Lecture - Rick Rowell

November 14, 1986 Nez Perce Room

Attendance: 100

Free admission

A co-sponsorship with the Aikido Club on the techniques and uses of Aikido.

#### Pop Defect

November 17, 1986 12:00 noon Board Dining Room

Attendance: 50

Free admission

Pop Defect was a rock and roll band from Los Angeles. This was the first of the noontime shows that SPB produced. The performance was held in the Saga Board Dining Room. The audience liked it, but said it was too loud.

#### Soapbox Series: "KBSU: Where Do We Go From Here?"

December 3, 1986 12:00 noon Boisean Lounge

Attendance: 50

Free admission

This was a noontime program with a different format. It was the first of the SPB Soapbox Series. It covered the issue of KBSU, with pros and cons of both sides of the issue. It was moderated with a question and answer period.

#### Blue Sky

December 5, 1986 12:00 noon Union Street Cafe

Attendance: 100

Free admission

Blue Sky is a jazz band. The audience really enjoyed them; however, there were complaints that it was too loud for the Union Street Cafe, where people were trying to eat lunch.

#### Andv Andrews

December 9, 1986 8:00 p.m. Ballroom

Attendance: 68

Students - \$2.00, General - \$4.00

Andy Andrews was a comedian. He took a lot of his material from life situations. He was presented to SPB as one of the funniest comedians around, but his humor did not go over well with the audience.

#### Terri Eberlien

December II, 1986 12:00 noon Union Street Cafe

Attendance: 52

Free admission

Terri is a very good jazz pianist. The show was produced in the Union Street Cafe. The audience seemed to enjoy this type of music during lunch.

#### Masquerade

December 19-21, 19868:00 p.m. Morrison Center This was a co-sponsorship with a Dancing Force. The attendance figures were unavailable.

#### Earl Burks and Winston the Wonder Dog

January 20, 1987 12:00 noon Union Street Cafe

Attendance: 175

Free admission

Earl and his dog were the first of the noontime comedy shows. The audience thought they were great, with the exception of a few people who thought that they were too "blue".

#### Greenpeace

January 28, 1987 8:00 p.m. Ballroom

Attendance: 80

Students - \$2.00, General - \$4.00

This was a very topical lecture, dealing with action on the ecological front. The speaker that came to talk on this was very inexperienced. She had never spoken before a college audience. This had a detrimental effect on the quality of the program.

#### Final Exam

February 2, 1987 12:00 noon Union Street Cafe

Attendance: 85

Free admission

Final Exam is a hard rock and roll band. Again, we had problems with the volume level.

#### James Hersch

February I0, 1987 I2:00 noon Boisean Lounge

Attendance: 50

Free admission

James is a singer-songwriter who sings and writes most of his own compositions. He was very well received and did a very professional two-hour show.

#### Charlie McLaughlin

February 17, 1987 12:00 noon Union Street Cafe

Attendance: 175

Free admission

Charlie was another noontime comedian. The audience reaction was very poor.

#### Crazv 8's

February 20, 1987 9:00 p.m. Mardi Gras

Attendance: 300

Students - \$5.00, General - \$7.00

Crazy 8's are a very popular band that play music with a social message. Held at the Mardi Gras, we made it a no alcohol so that the high school students could attend. Audience reaction excellent.

> "Strike It Rich" - Casino Night February 25, 1987 7:30 p.m. Lookout Room

Attendance: 225 Free admission

This was a co-sponsorship with Panhellenic. The audience reaction was excellent. There were gaming tables, free hors d'oeuvres, free mocktails, and free prizes raffled off.

Carl Rave

March 3, 1987 12:00 noon Union Street Cafe

Attendance: I00

Free admission

Carl was another noontime comedian in the Union Street Cafe. The audience reaction was gool due to his racist and "blue" humor.

Niahtnoise

March 20, 1987 8:00 p.m. Ballroom

Attendance: 325

Students - \$3.00, General - \$5.00

Nightnoise is another band on the Windham Hill label. They play contemporary "New Age" music with a mixture of Irish folktunes. The audience reaction was excellent.

Steve Hudson

March 3I, 1987 8:00 p.m. Ballroom

Attendance: II5

Students - \$2.00, General - \$4.00

Steve is a very funny person. The audience reaction was excellent.

Soapbox Series: "Executive Ticket Candidates Forum"

April 2, 1987 12:00 noon Union Street Cafe

Attendance: I20

Free admission

This is the second of the Soapbox Series. This was designed to give the student population a chance to ask questions of the Executive Ticket candidates. The audience reaction was very good.

Marcos G. Wheelock - Nicaraguan Economist

April 7, 1987 8:00 p.m. Bailroom

Attendance: 150

Free admission

This was a co-sponsorship with the Economics Club, Omicron Delta Epsilon. Mr. Wheelock spoke on the problems in his home country of Nicaragua in relation to the world economic community. The audience reaction was good.

Boden and Zanetto

April IO, 1987 12:00 noon Union Street Cafe

Attendance: 75

Free admission

Boden and Zanetto play 1920's jazz with a little history lesson about the period thrown in. The audience reaction was good.

#### Peter Lake

#### April 14, 1987 8:00 p.m. Ballroom

Attendance: 55

Students - \$2.00, General - \$4.00

Peter spoke on his infiltration into the Neo-Nazi organization called "The Order". Mr. Lake is a terrible speaker and, consequently, the audience felt that the information was poorly delivered and lacked cohesion.

#### Kier

April 24, 1987 12:00 noon North Patio, SUB

Attendance: 80

Free admission

Kier was originally scheduled for an evening performance, but only eight people showed up. He agreed to do an outside noontime show the next day. The weather was great and the audience reaction was good.

#### Spring Fling

May 3, 1987 12:00 noon - 5:00 p.m. Julia Davis Park

Attendance: 1200

Free admission Bandshell

Despite some problems, the Spring Fling was the best one SPB had ever done. The weather was great, the three bands were good, and everyone had a wonderful time. We had allowed 2 1/2 hours to get sound equipment set up, but it took 4 hours; consequently, the event didn't start until I:30 p.m. For inbetween bands, two comedians were brought in to entertain the audience. One of them was marginal; the other found it necessary to be crude. Although many of the people enjoyed them, some people were offended. This needs to be handled very carefully if used again. "Big Jack" Armstrong from KF95 was the emcee.

#### ASBSU ELECTION BOARD

#### **FALL 1986 ELECTION**

The Spring, 1986 semester ended turbulently with the threat of a recall election for Fall. That proved to be unnecessary when President Karl Vogt resigned early in September. The newly appointed election board chairperson, Karen Kammann, also resigned. Robert Hopkins was appointed shortly after, and Joe Moore was appointed as vice-chairperson. Jim Ocker and Deanett Fisher served as at-large members of the Election Board.

Very few problems were experienced with the Fall election. The Senate intended to amend the election code before the election, but were not successful in doing so. The election was held on October 28 and 29. The lateness of the election cost the Election Board the use of Ada County's votamatics; although it was less convenient, this didn't create undue hardship. Eleven candidates ran for the seven at-large Senate seats. A total of 58l ballots were cast, approximately 10.5% of the full-time students. This is an excellent turnout for a Fall election; two years ago, it was only 6%.

### FALL SEMESTER 1986 ASBSULFLECTION RESULTS

AT-LARGE SENATORS	SUB	Vo-Tech	Bus	Educ.	Total_	Percentage
*Kurtis D. Leatham	Ю	47	3	3	63	10.9%
John H. Quast, III	21	-0-	16	6	43	7.4%
Doreen Heinrich @	20	2	6	2	30	5.2%
*Vicky Keeth @	53	2	20	14	89	15.4%
Scott Compton @	13	2	9	i	25	4.3%
*Darla Scrivner	34	16	8	10	68	11.7%
*Debbie Brown	16	I	6	21	44	7.6%
*Rick Overton @	24	I	7	13	45	7.8%
*Mark McFail	35	3	12	2	52	9.0%
*Eric Phillips @	49	2	31	19	Ю	17.4%
Charmaine McCann	4	<u>-0-</u>	<u>10</u>	<u>5</u>	<u>19</u>	3.3%
TOTALS	279	76	128	96	579	
A total of 58l ballots were p	processed	j.			* Winners	@ Incumbents

#### SPRING SPECIAL ELECTION

On February II and I2, 1987, a special election was held for the purpose of ratifying a new ASBSU constitution and to assess the support of the students for a number of proposed dedicated fees. A total of 780 students voted, approximately I4.4% of the full-time students. The ASBSU constitution was ratified and the students supported a dedicated fee for the Child Care Center. Students did not support dedicated fees for the Outdoor Adventure Program or the Student Health Center. Dr. Keiser subsequently recommended to the State Board of Education a dedicated fee for the health center. He did not recommend either of the other two fees.

#### ASBSU SPECIAL ELECTION February 11-12, 1987

1 eoldary 11-12, 1307	YES_	NO	TOTAL
Shall the proposed Constitution for the Associated Students of Boise State University be ratified?	513	193	706
OPINION POLL			
I would support paying a \$.50 per semester dedicated fee for the Child Day Care Center.	510	269	779
I would support paying a \$1.00 per semester dedicated fee for the Outdoor Adventure Program.	357	423	780
I would support a \$9.00 per semester fee increase for the Student Health Center.	257	515	772

#### SPRING 1987 ELECTION

Immediately after the special election, Robert Hopkins resigned as election board chairperson. Joe Moore was appointed to that position and Jim Ocker was appointed as vice-chairperson. Trish Silsby served as an at-large member of the election board.

Many vague changes were made to the election code; whether or not they are effective is unknown, as no statements of fact were filed.

The passage of the new constitution set the dates for all subsequent elections. The Spring election is the second week of April and the Fall election will be held the second week of November. Both dates are quite late in the semester and could cause problems for subsequent administrations.

Planning for the election went well, and the election board members were excellent in the implementation. The major problem experienced was the pollworkers who failed to show up to work their shift. This has always been a problem, but the addition of a fifth polling place (Library) only exacerbated it.

#### SPRING SEMESTER 1987 ASBSU ELECTION RESULTS

PRES/VICE-PRES **Perry Waddell/	SUB VC	D-TECH	EDUC	<u>BUS</u>	<u>LIB</u>	TOTAL	<u>%</u>
Rick Overton	185	33	128	134	177	657	56.6%
Eric Phillips/ Kevan Fenderson	166	17	131	95	95	504	43.4%
TOTALS	351	50	259	229	272	1161	

SENATORS	SUB	VO-TECH	<b>EDUC</b>	<u>BUS</u>	<u>LIB</u>	TOTAL	<u>%</u>
ARTS AND SCIENCES **Frank Hartman@	22	8	26	9	18	83	8.0%
BUSINESS **Shannon Renner	28	12	19	72	37	168	16.1%
EDUCATION  **Jeffrey Stoppenhagen@ Ron Craig	47 38	. 4	45 19	20 14	33 33	149 111	14.3% 10.7%
HEALTH SCIENCES  **Deanett Fisher@  Jacki Bebb	64 33	1 1	40 33	17 8	24 19	146 94	14.0% 9.0%
SOC.SCI/PUBLIC AFFAIRS **Randall Yadon@ Kay Henderson Karen Scheffer	36 27 24	4 4 4	22 20 12	25 14 25	25 18 31	112 83 96	10.7% 8.0% 9.2%
TOTALS	319	45	236	204	234	1042	·

A total of 1,192 ballots were processed.

\*\*Winners

@Incumbents

#### **ASBSU SENATE**

The Senate began its year under the gavel of John Hetherington, Vice President. The Pro Tempore was Doreen Heinrich, who was defeated in the fall elections. She was succeeded as Pro Tempore by Eric Phillips, who served until spring elections and was replaced by Randy Yadon.

The Senate, in spite of significant turnover (refer to Election Board for details), conducted its business expediently and diligently. Members were involved with preparing and approving a revised constitution and election and senate codes.

Full participation in the fall ASBSU retreat seemed to create feelings of cooperation among senate members. In February, the senate held its own one-day workshop on communication and drafting legislation with the entire senate in attendance.

#### ASBSU EXECUTIVE BRANCH

The Executive Branch began the year under the leadership of Karl Vogt, President, and John Hetherington, Vice President. Karl resigned from office in September amidst various allegations from his opponents, none of which were substantiated to the Student Activities Office or resulted in any statements of fact reaching the Judiciary. Karl was succeeded by Vice President John Hetherington.

Former Senator Gina Luke was selected to succeed John as Vice President. Some of the major agenda items of the Hetherington administration included:Striving to improve communication with the administration on the issues of: the "KBSU takeover" by staff; guaranteeing meaningful student management, concern over increasing controls being placed over on-air students and their programs, and naming the advisory board. This advisor (Greg Blaesing) perceived that John found the administration willing to listen but was frustrated with the lack of responsiveness at KBSU.

Accessing the Special Events Center - John worked with other ASB members to seek greater access to this facility and modify the policy on refreshments. The SPB was granted almost all requests for space. The concerned students were able to utilize the existing Special Events Policy Board for both issues.

Team Building in ASBSU was accomplished with a retreat held with members of all three branches and SPB. Significant planning was done by John Hetherington, Barbara Petty, and Lori Bebee. Over forty individuals participated, including the entire senate less one member. Retreat evaluations indicated a high satisfaction level and that it should be repeated annually.

Revision of the ASBSU Constitution - revisions were drafted, and a constitutional committee worked over the holidays producing a new document which was approved in the spring special election (See Election Board Section for results).

The Hetherington administration was very accessible and mature in its approach to working with the Administration. John also worked to maintain positive communication with the Union staff, attempting to obtain guaranteed seating at Pavilion concerts, supporting a fee increase for the Child Care Center, and appointing an Ad-Hoc Committee to study and assist SPB.

#### ASBSU Executive Branch 1986-87

President - Karl Vogt (through 9/86)
John Hetherington
Vice President - John Hetherington (through 9/86)
Gina Luke
Executive Assistant - Steve Hippler
Treasurer - Brenda Jo Chiles (through 12/86)
Business Manager - Kelli Catron

## SPECIAL PROGRAMS AND SERVICES VIDEO PROGRAMMING WITH AGENCIES

#### Campus Network

The purpose of Campus Network is two-fold. The first is to provide weekly programming to students via our television room in the SUB. The second is to provide premium entertainment via the big screen TV and satellite downlinking equipment that they have provided to us.

The first part of the Campus Network program, which is the daily programming, has operated smoothly this year. The tapes are being sent to us and played in our TV lounge via the remote VCR location at Union Station. This programming takes place from I:00-5:00 p.m. Monday through Friday for a total of 20 hours per week.

The second phase of the Campus Network program, satellite programming, is not going well. Campus Network continually cannot give us a semester in advance program guide, does not give us information on how or what to budget for the events they plan, and very rarely give us publicity material more than two weeks in advance. We have sent a memo to them expressing our displeasure at their planning process stating that we are only interested in programs where we get a minimum of 30-days advance notice on all materials. It is my recommendation that, until Campus Network gets its collective act together, we refrain from doing any live satellite programming.

#### Campus Satellite Network

Campus Satellite Network is a year-old company whose purpose is similar to Campus Network - to reach the college audience with innovative and interactive programming that is sponsored by corporations that wish to have a greater penetration of the college market. College Satellite Network is able to publish a program guide at least one year in advance as to which programs will occur on what months. They also send detailed planning packages sixty days before a particular program which provides us with more than adequate lead time to ensure that an event can be properly managed and promoted.

A problem that has developed is that the Campus Network contract is exclusive and does not allow us to use their equipment without paying a large fee for outside users like Campus Satellite Network programming. Therefore, we are unable to bring down their programs live. However, they are providing us with tapes of these programs and we are actively working with Channel 27 to air these programs over the BSU Cable Network. We have worked out an agreement whereby the Campus Satellite Network commercial will be pulled from the body of the program and a leader will be attached to the program similar to the way PBS tags their programming which will identify the sponsor with a brief commercial spot exemplifying the types of products that they sell. This will occur once at the beginning and end of the program. We are still currently in negotiations to finalize this Campus Satellite Network Program with the BSU cable channel.

#### **BRONCO BOOT RUN**

After five successful years of running the Bronco Scholarship Boot Run, it was necessary to cancel the program this year due to staff commitment to other programs and waning interest of the staff. With in excess of forty races held annually in the Treasure Valley, it was felt that the run was not a high priority as a staff program. Presentations were made, however, to the classified staff organization and student clubs to propose organization of the race as a volunteer project under student activities staff coordination - each of these groups declined.

#### **BLOOD DRIVES**

1986-87 marked the fourth year that Student Activities has coordinated the American Red Cross Blood Drives at BSU. Our role is to recruit students to act as chairpersons and committee members for coordinating the drives. The American Red Cross and the Student Activities Office assist the students by providing assistance and training on promoting the drive, recruiting donors and volunteers, facility arrangements, technical support, and office services. In addition, each Fall the Red Cross hosts a regional training conference for college student chairpersons and their advisors. The Student Activities Office sponsors two one-day drives each year, one in the Fall and one in the Spring. The goal for each drive is 120 pints of blood. Susan Binns, active as a co-chairman for two years, was selected as the Snake River Region College Conference Chairperson, and also served as chairperson for the blood drives at BSU. Rebecca Ford and Nancy Wilper served as co-chairs. The Fall drive was held on Friday, December 5 from 10:00 a.m. to 2:00 p.m. in the Big Four room. Although we had no trouble reaching quota, the organization of the drive needed improvement. Follow-through was inadequate and the entire committee felt frustrated about it. The timing of the drive was also a part of the problem. About of influenza kept volunteers and donors from participating, and preparation for finals also kept students from taking part. Overall, however, the drive was successful in that we had over I20 donors and we were able to cover all of our volunteer positions throughout the day.

The Spring drive was held on Friday, April I0 from II:00 a.m. to 3:00 p.m. Planning and implementation were carefully executed and the drive was excellent. Once again, we had no trouble meeting quota (I20 pints) and we had extra volunteers scheduled. In light of Saga's diminished support, the committee has had to find other donors of canteen refreshments. In the Fall, the Symms Apple Farm donated a case of apples and, in the Spring, the culinary arts students in the Vocational-Technical school donated finger sandwiches.

This community service project has become well supported over the last three years, with a large increase in faculty/staff donations. The biggest problem remains the recruiting of volunteers. It is also difficult to recruit students who are willing to work on the planning committee. Changing the hours of donation to II:00 a.m. to 3:00 p.m. appears to have been beneficial, and we have requested dates that fall in the middle of each semester to keep from interfering with finals. The Red Cross has been pressuring BSU to go to two-day drives, but volunteer support could be a problem. Three one-day drives might be more successful. A detailed notebook, complete with timeline, has been developed and should prove beneficial to future chairpeople.

#### NATIONAL STUDENT EXCHANGE

The l986-87 academic year marked the tenth year of participation by Boise State University in the National Student Exchange program. The purpose of the program is to provide students with options for educational travel and study at minimal increased cost to the student or institution. Students may exchange for up to one calendar year to an institution of higher learning in another area of the United States. Credits and grades are recorded at the home campus as a part of the student's regular transcript. Students participate in the exchange program for a variety of reasons, including travel, academic diversification, cultural awareness, and search for self-identity. Students are eligible to apply if they are a full-time student, have completed one semester at BSU, have a minimum GPA of 2.5 (at the time of exchange), and are in good standing with the University. Most students exchange during their sophomore or junior year; senior year students may exchange but must take their final fifteen credits at Boise State.

Boise State placed 21 students and accepted I4 students; very comparable to last year's figures of 23 students placed and I5 students accepted. At the placement conference in March, we placed I6 students and accepted I0 for next year. Lea Turner, the student coordinator, continued on-campus promotion of NSE through presentations at Orientation, Discover BSU, in the residence halls, and in the Student Union Building. She also had information tables at each of the Student Organizational Fairs and at early registration, and sent letters to all sophomore students with a 2.5 GPA or better. A booklet titled, "Boise: The City and its University" tells all about Boise and Boise State for incoming NSE students. An eyecatching logo was developed and printed on sweatshirts and t-shirts that proved very popular with all the participating students. Lea is developing a "how-to" manual for successive NSE student coordinators.

This program provides an excellent service to BSU students - the opportunity to uniquely develop themselves academically and personally by transferring to another institution and/or part of the country for a short period of time. After participating, students are wildly enthusiastic about the program and its benefits to them. Unfortunately, relatively few students choose to participate.

In order to increase participation by BSU students, current methods of promotion need to be maintained and new ones developed. Information about the program needs to be included in the BSU Student Handbook and in the Student Activities brochure. Letters of introduction/information need to be sent to faculty to encourage them to discuss it with students. Our campus narrative in the NSE handbook needs to be revised to better promote Boise State and the surrounding area to prospective incoming students. Lea Turner will be returning next year as the student coordinator which will provide the continuity the program will need.

#### **UNION SERVICES / OPERATIONS**

#### SCHEDULING/CONFERENCE SERVICES

The office of scheduling for the Union has transformed over the course of the year. The business responsibilities of the Assistant Director/Coordinator of Conference Services were passed to the newly created Student Union Business Manager. This will allow some specialization for the scheduling office in the way of enhanced recruiting, improved attention to daily operating details, and improved implementation of projects within the Union.

In addition to improving response from the scheduling office, the Coordinator of Conference Services began assuming scheduling responsibilities for the Special Events Center on June 1. The addition of the auditorium and stage area to the Student Union arena provide a unique opportunity to utilize the Special Events Center as a facility that serves the needs of the Theatre Department, the Music Department, the students of Boise State, and users of the Student Union.

High points for the year include: 1) additions to the computerized reservation system, 2) implementation of an event evaluation system to allow users to provide feedback to the Union staff, 3) addition of much needed meeting space (The Owyhee Room), and 4) improved relations with the community via an expanded Conference Services Advisory Board in which members of the Boise Visitors and Convention Bureau and the Innkeepers Association were invited to become ex-officio members of the Board.

The scheduling office of the Student Union has many challenges for the coming year. These challenges include: 1) improved training techniques for permanent staff as well as student staff, 2) continued research into the possibility of renovating and/or expanding the Student Union, 3) improving community relations with the Innkeepers Association in a way that will improve opportunities for all members of the Treasure Valley community, 4) implementing a true multi-user computer network that will enhance and improve reservation capabilities, and 5) publishing a comprehensive set of policies and procedures for Scheduling, Conference Services, and Student Union Operations.

A general overview of events held in the Union indicate that over 356 sponsoring organizations were involved in 3,786 events during the 86-87 year. This compares to 3,360 events during the 85-86 year. Even without the influx from the Wally Byam Caravan Club of the past year, more people are using the Union than ever before. A more complete review of utilization records can be seen in the Facility Use Statistical Summary, which follows the Audio Visual report.

#### THE AUDIO VISUAL AREA

The Audio Visual Area has seen a year of continued growth and expansion as the needs of student organizations, departments, and conferences continue to evolve. The past year has been a busy one, and with the addition of the Special Events Center to our facility, we anticipate a dramatic increase in both staffing requirements and revenue.

The Audio Visual Area provided services to a wide variety of programs in 1986/87, including Student Programing Board programs such as Michael Hedges, and a variety of events in the Hemingway Western Studies Center, the Special Events Center, and throughout the Union and adjoining area. This year also saw a shift in philosophy in the department, as we became more aggressive in our contact and interaction with event sponsors. Our goal was, and continues to be, to consult with the client before an event to determine special needs and requirements, and to make contact immediately prior to and during an event.

Internally, the Audio Visual Area has begun a process of refining and developing the operating procedures and manuals for the Student Union Building as well as the Special Events Center. By the end of the summer, we hope to have consolidated our resources and increased our staff by two persons. The new staff will be cross trained in both the facilities, greatly increasing our flexibility and responsiveness. In the Student Union, we have relocated our storeroom from the 3rd floor to an area immediately adjacent to the Ballroom, improving our access to equipment for conference and meeting support.

In the move, we also analyzed our inventory and surplused antiquated and worn-out equipment. We established a line item in the budget for Audio Visual repair, and improved our internal repair capabilities, including the creation of a preventative maintenance program for lighting equipment. We have added equipment to our inventory, including video monitors and VHS video recorders, carts, test equipment, and easels. We also improved the general building systems, installed a digital tuner at the Union Station, extended the radio base-burners capabilities the Recreation Center, and improved the building antenna system. The Audio Visual Area has had a very positive year, and looks forward to next year's challenges.

# BOISE STATE UNIVERSITY STUDENT UNION

## Statistical Summary for FY 1986 - 1987

l	JSE	BY	CAT	EGC	RIE	S:

<u>CATEGORY</u>	NUMBER	% OF USE
BSU Departments	1,612	39.2
Professional Assoc.	27	0.7
Student Organization	1,570	38.1
State Agency	147	3.6
Continuing Education	3	0.1
Outside Group	331	8.0
ASBSU	16	0.4
Conference	222	5.4
Miscellaneous	138	3.4
Youth Group	<u>51</u>	1.2
TOTAL	4.117	

## FOOD SERVICE SUMMARY

CATEGORY OF EVENT	NUMBER
Coffee Service	116
Breakfast Buffet	36
Breakfast Served	11
Luncheon Buffet	125
Luncheon Served	102
Dinner Buffet	53
Dinner Served	40
Refreshments	304
Continental Meal	19
Food Waiver	<u>28</u>
TOTAL	834

## WAIVED/REAL INCOME BY CATEGORY

CATEGORY	WAIVED YTD	REAL YTD
BSU Department	\$121,073.50	\$ 1,721.50
Professional Assoc.	325.00	502.50
Student Organization	83,973.00	40.00
State Agency	2,530.00	5,298.75
Continuing Education	50.00	100.00
Outside Group	5,545.00	19,825.00
ASBSU	510.00	0.00
Conference	3,170.00	2,774.25
Miscellaneous	7,830.00	1,440.00
Youth Group	2.975.00	3.320.00
TOTAL	\$212,041.50	\$35,022.00

## ATTENDANCE & EVENT BY TYPE

	NUMBER OF EVENTS	AVERAGE ATTENDANCE	TOTAL ATTENDANCE
EVENT TYPE	YTD	YTD	YTD*
Meeting	1,439	27	41,208
Film	68	76	4,215
Video	16	21	1,470
Speaker	33	63	6,780
Class/Seminar	225	99	20,038
Workshop	81	13	2,995
Conference	251	139	18,637
Concert	19	318	6,340
Rehearsal	38	25	2,252
Dramatic Performance	0	0	0
Dance	32	215	5,875
Reception	37	208	3,615
Banquet	319	156	39,530
Party	9	51	500
Recreational Event	7	21	120
Exhibit	121	29	1,732
Sales - Dry goods	94	8	2,980
Sales - Food	0	. 0	0
Craft Fair	Ö	ŏ	Ö
Information Table	601	2	1,884
Elections	2	1	2
Rally	3	78	300
Religious Activity	71	0	1,370
Staff Meeting	105	18	1,672
Panel Discussions	12	38	2,100
Press Conference	5	9	90
Special Event	125	197	11,358
Registration	69	71	7,249
Equipment Loan	43	1	5
Private Use	140	41	3,333
Maintenance	41	1	28
Storage	29	2	23
Hold for Set up	<u>60</u>	220	2.153
TOTAL	4,095		189,854
*ACTUAL TOTAL			204,719

Days of Operation

YTD 349/356

Last YTD 348/356

Prepared by Aneita Seyfried on July 7, 1987.

<sup>\*</sup> Statistical Information on Event Attendance not available by Event Type for July/August 1986.

#### STUDENT UNION MAINTENANCE AND CUSTODIAL

Maintenance and Custodial are an integral part of the day-to-day operation of the Student Union, dedicated to the continued upkeep and improvement of it's physical facilities and support of it's programs.

The Custodial Crew is responsible for executing all of the meeting room set-ups in the building, as well as the regular care and cleaning of all spaces in and adjacent to the building. In the past year, we have maintained our high standards of cleanliness and accuracy. The mild winter was greatly appreciated, although we don't know if we can count a reoccurrence among our goals for the coming year. We survived the festive onslaught of the Wally Byam Caravan Club International Rally, and were able to do so with great efficiency, saving over a thousand dollars in budgeted overtime. Internally, we have begun a process of reviewing job descriptions for full time staff, and developing job descriptions for student staff. We added two student custodial positions, and replaced one full time custodial position. The Custodial Foreman, Robert Keller, and Leadworkers, Melissa Greenman and Roger Pritiken, all participated in staff development seminars, and felt that they learned valuable information to help in their interactions with the staff and co-workers. We have also improved our inventory of equipment, adding a large, quiet, cordless vacuum cleaner which allows us to clean corridors and large meeting spaces with greater efficiency and less disruption. We upgraded our floor buffer to an ultra-high speed model, which will aid us in maintaining the gloss of our hard surfaces and will reduce our need for extra floor preparation. We have added a small dry-foam carpet cleaner for the offices in the building, eliminating the Host Dry Cleaning System, which proved ineffective for long term carpet maintenance. Finally, the Student Union took over responsibility for the Special Events Center, and we now handle set-ups for that facility, and aid in some long-term cleaning needs while coordinating the ongoing custodial care of the facility with the Physical Plant. All in all, the Custodial Department had a strong year, and hopes to continue with similar levels of quality for the forseeable future. Goals for next year include developing more thorough written training and operating manuals, and better coordination of the staff to serve the maximum number of patrons with the minimum of discomfort and disruption. We will continue to develop our set-up skills, and anticipate evolving our procedures to accommodate the ever changing demands of the students, departments, and conferences who utilize us.

The Maintenance and Operations Area is responsible for the proper operations of the building and its support systems. Additionally, Maintenance and Operations is responsible for successful execution of a variety of projects and renovations which impact virtually all areas of the Student Union. The exterior of the building saw many major improvements. The roof above the Lookout was sealed and re-roofed with a single ply, seamless roofing system. This has dramatically cut down the number and severity of leaks, and has aided throughout the facility in controlling unsightly water damage.

The South Entrance to the building was upgraded to allow full access by handicapped individuals. This included installing an access ramp, automatic doors, and an outside vestibule. Additionally, a new entrance to the Outdoor Rental Center was added to aid in operation at times other than those of the Recreation Center. The loading dock area of the building had a major face lift. A trash compactor was leased as a replacement for the multitude of rolling trash bins that filled the area around the dock, and two brick screening walls were built to hide the compactor and a service area near the dock entrance. A landscaping project was also undertaken, which added plantings along the new South Entrance as well as at the North Patio and along the walkway by the Main Entrance. The overgrown junipers at the Main Entrance were also removed, and replaced with plantings which are more appropriate for the entrance area. Across the street, at Annex II, a cedar fence was erected around the back yard to provide more privacy and promote the ability to do programs (such as bar-b-cues).

The interior of the facility also saw some major changes. A repainting project was initiated, starting with a new, uniform color for the door frames throughout the facility, along with the development of a palate of colors for future painting, wall covering, etc.. The new color scheme should add a level of visual harmony to the building that has previously been missing. The main lobby took on a new look with replacement of the ceiling tiles, and the addition of a collection of live plants. (Continued)

The lobby also saw an overall rehabilitation of the Union Station, including repainting and relamination of the exterior of the area, and relocating fixtures to allow for the most efficient service to the customer. New carpet is planned for the area in the coming year. Additionally, plans were developed to reduce the size of the TV lounge and allow the window on the north side of the entrance to be viewed from the lobby. Further research is being done to investigate locating an automated teller machine in the lobby.

Our meeting and conference facilities were enhanced on several fronts. First, the Owyhee Room remodeling project was completed, turning the space into an very beautiful and pleasant meeting space. The remodeling included changes in the ceiling, walls, painting, and new carpet. Reaction to the new space has been very enthusiastic. Another popular move was the installation of doors at the entrance to the Ada Lounge. These doors allow the room to be used for functions (receptions, movies, etc.) without outside interference from the corridors. It also helps to keep the noise level down in the lounge, and has aided in its use as a 'Smoking Area', as required by the Idaho Clean Air Act.

On a more mundane level, a variety of projects were undertaken to aid the overall infrastructure of the building. The drain lines and sewer lines for much of the building were replaced during the course of the year, including replacement above the Bowling Alley and the Bookstore (areas of chronic and unsightly leaks). Additionally, the dishroom floor in the kitchen was sealed with a special epoxy coating to prevent further leaks. With luck, our water problems in the Bookstore area should be over. A new energy efficient steamer was purchased for the kitchen, replacing the existing unit, which was under constant repair. The shop for the Maintenance Craftsman, Tim Potter, was relocated and expanded into the area used for Bowling Center Maintenance. The Bowling Center Maintenance area moved into a newly created space in the Recreation area, capturing an underutilized area of the Recreation Center. The former maintenance shop is now used to store paint, large equipment, and other items. Finally, the main water heater for the building was replaced, with a new, energy efficient modular system being installed in it's place. Future plans call for additional units to be installed, and for plumbing changes to be made to eliminate some possible water flow problems in the kitchen area.

Overall, this was a very busy year for the Maintenance and Operations Department. In addition to the above, we also made a number of office moves, converted an area of the Recreation Center office for use as a business office, installed wiring for computer systems, and handled over 550 work-orders internally. The coming year promises to be as equally challenging, and we look forward to continued improvements throughout the facility as well as operational changes which will make us more responsive and efficient.

#### UNION STATION

One of Union Stations primary functions is to provide campus information to faculty, students, and visitors. Select-A-Seat ticket sales and consignment ticket sales for campus groups are also handled by Union Station. Other miscellaneous sales are performed including stamps, Boise Urban Stages bus passes and tokens, and Park-n-Ski stickers. The lost and found for the entire campus is also located at Union Station.

Select-A-Seat ticket sales are high during the fall due to BSU Bronco Football. This winter Bronco Basketball ticket sales increased in comparison with previous years sales. The BSU-Idaho game was a sell out and a few games at the end of the season were near sellouts. Boise also played host to the first round of the National Invitational Tournament.

During our Christmas vacation Union Station went through some remodeling. All the counters were resurfaced with beige countertops. The old shingles and hanging signs on the outside of Union Station were also removed. The exterior was then repainted and Union Station graphics were added.

### UNION STATION SALES SUMMARY FISCAL YEAR 1986-1987

MONTH_	* UNION STATION SALES	** ON-CAMPUS CONSIGNMENTS	*** OFF-CAMPUS CONSIGNMENTS	TOTAL MONTHLY SALES
JULY	\$1,568.85	\$ 3,369.50	\$185.00	\$ 5,123.35
AUGUST	1,327.44	7,911.50	12.00	9,250.94
SEPTEMBER	3,696.19	28,210.50	168.00	32,074.69
OCTOBER	2,975.32	17,635.00	0.00	20,610.19
NOVEMBER	2,300.69	22,890.50	25.00	25,216.19
DECEMBER	2,840.99	3,296.50	10.00	6,147.49
JANUARY	2,601.61	10,008.50	5.00	12,615.11
FEBRUARY	3,006.26	13,791.00	5.00	16,802.26
MARCH	2,484.76	9,490.50	0.00	11,975.26
APRIL	2,678.08	6,745.50	0.00	2,753.54
MAY	1,690.04	1,063.50	0.00	2,753.54
JUNE	1.223.42	3,112.20	0.00	4.335.62
ANNUAL TOTAL	\$28,393.65	\$127,524.70	\$410.00	\$156,328.35

<sup>\*</sup> Union Station Sales consist of revenues from the sale of postage stamps, discount movie theatre tickets, bus passes, and notary public services.

<sup>\*\*</sup> On-Campus Consignments consist of revenues received for Select-A-Seat sales, BSU athletic events, and any other event sponsored by a BSU organization and occurring on campus.

<sup>\*\*\*</sup> Off-Campus Consignments consist of revenues received for off campus organizations and events.

#### RECREATION CENTER

The Boise State University Recreation Center is completing its 17th year of providing recreational service to BSU students, staff, faculty, alumni, and guests. Through remodeling projects such as a new south entrance, and better service and facilities such as a better selection of videos and pinballs, we were able to finish the year with our highest revenue total.

We hope to be able to increase revenue and service for next year by revising our price structure, changing our bowling class schedule, remodeling our front desk area, and increasing our operating hours. A highlight of next year will be our hosting the ACU-I Region 14 Recreational Tournament in February. However, to be successful, we need to improve our training for student employees and look at major improvements in the area, such as automatic scoring for the bowling lanes.

### Bowling and Billiards

Bowling and Billiard revenues have increased slightly. We sold our old equipment that was in storage including two pool tables, one snooker table, and three foozball tables.

#### Video and Pinball

Video and Pinball revenues continued to increase. Winner's Corporation continued to give us good service and an excellent selection of games. Again, Winner's Corporation donated play on the videos and pinballs for the high school all-niters. This year, we hosted two all-niters - one for Borah High and one for Boise High.

#### Summary of Area Activities and Improvements

- held training sessions for all employees in the fall and spring.
- remodeled the dart board area into a maintenance shop.
- remodeled the south entrance.
- repaired and recovered our billiard tables.
- completed our annual maintenance program on the lanes and pinsetters.
- are continuing to upgrade the printed circuit boards on the bowling chassis units.
- currently testing a new foul light system.
- selling bowling greeting cards.
- added bump to our bowling equipment.
- upgraded our change machine.
- relocated our hours and price sign at the main entrance.
- installed a new office entrance.
- increased our quantity of light-minded house bowling balls.
- purchased a new color television.
- added two new Dynamo table soccer tables.
- installed a camera and monitor for security viewing around the video area.
- installed a paging system.
- ran a Monday bowling special year round.
- ran a Tuesday billiard special year round.
- began tracking and posting high game for sanctioned bowling events.

#### Schedule of Classes:

#### Summer 1986:

- Four beginning bowling classes through the P.E. Department Summer Youth Program.

#### Fall 1986:

- 1 day-laborers beginning bowling class taught by Pat Pacheco, FA-133.
- 1 beginning bowling class taught by Greg Hampton on Monday evening, A-113.
- 1 varsity participation class in bowling taught by Greg Hampton.

#### **Bowling Leagues**

- 1. Tuesday Mixed
- 2. Wednesday Varsity
- 3. Thursday Night Church Mixed
- 4. Sunday Night Varsity

Some of the leagues were sanctioned through the American Bowling Congress, Women's International Bowling Congress, YABA Collegiate Division, and YABA Youth Division.

#### Scheduled Bowling Groups:

The following groups used our area on a regularly scheduled basis:

Home Away From Home Special Olympics AMAS-HYPER Idaho State Mental Health Association Idaho State Handicap Association Gerry Bell Lifetime Sports Class

#### Varsity Bowling Team

The Varsity Bowling Team participated in the following tournaments:

- Oregon Collegiate Bowling Invitational. October 10-11, Portland, Oregon.
- Washington State University Invitational, October 31 November 1, Pullman, Washington.
- Brigham Young University Invitational, November 7-8, Provo, Utah.
- Boise State University Invitational, December 5-6, Boise, Idaho.

We held our annual Boise State University Invitational at Lake Hazel Lanes with 14 men's teams and 10 women's teams. University of Utah won the men's championship and Washington State won the women's. Boise State finished 4th in the men's division and 6th in the women's.

- Las Vegas Invitational, December 28-29, Las Vegas, Nevada.
- University of Idaho Invitational, January 24-25, Moscow, Idaho.
- University of Utah Invitational, January 31 February 1, Salt Lake City, Utah.
- ACU-I Regionals at University of Oregon, February 20-21, Eugene, Oregon.

Pat Pacheco won the all-events championship at Regionals and qualified for the ACU-I National Championship held in Niagara Falls, New York in May. Pat finished 7th in singles and 16th overall in the finals. Boise State will host the ACU-I Region 14 Recreation Tournament in February 1988.

- Idaho State University Invitational, March 6-7, Pocatello, Idaho,
- NBC Sectionals, March 13-14, Boise, Idaho.

Greg Hampton directed the National Bowling Council Sectional Tournament. The tournament was held at Meridian Lanes and Westy's Garden Lanes on March 13-14.

Kim Shada received both the Boise Men's Bowling Association and the Boise Women's Bowling Association scholarships.

#### Team members this year were:

MEN		WOMEN		
Craig Abo	Jim Baker	Diane Cole		
Steve Blight	Keven Brinton	Lissa Hunt		
Vince Cook	Mike Graefe	Julia Piva		
John Green	Danny Hicks	Colleen Poulton		
Terry Hodges	Mike Leazer	Kim Shada		
Ken Lewis	Paul McDougall	Tammi Schinnowski		
Pat Pacheco	Charles Parkinson	Carol Tracy		
Brian Perkins	Darrin Rudd	Chari Winter		
Dave Shada	Randy Tudor			
Roberto Vaquera Corbit Wilkins	Mike Walcom			

#### Special Events and Tournaments

- hosted summer bowling classes in June and July through the P.E. Department.
- hosted Boys State in June.
- hosted Upward Bound in June.
- hosted Business Week in July.
- hosted various athletic and conference groups during the summer. (Continued)
- held the Annual Football Funbowl during the fall semester; winners were: 1st place Bruce Clausen; 2nd place Jeff Genther.
- held the annual BSU Bowling Invitational on December 5-6.
- hosted the Student Union Staff Christmas Party on December 19.

Overall Winner:

Jerry Curtis - Saga

Trivia:

Rich Wright - Saga

Pinball:

Charles Parkinson - Recreation Center

Video:

Ket Kow: - Saga

Pop-a-Shot:

John Keiser - Bookstore Jerry O'Mahony - Bookstore

Darts:

John Keiser - Bookstore

Shuffleboard: Bowling:

Jerry Curtis - Saga

Pool:

Jerry O'Mahony - Bookstore

- hosted the Ada County YABA High School High 5 bowling tournament on January 10, results were:

1. Boise

23 points

2. Bishop Kelly

21 points

3. Borah

20 points

Capital
 Kuna

15.5 points

C. Maridia

15 points

6. Meridian

9.5 points

- participated in the ACU-I Region 14 Recreation Tournament held at the University of Oregon in Eugene, Oregon, on February 20-21:

NAME_	<b>EVENT</b>
Corbit Wilkins	Bowling
Jim Baker	Bowling
Steve Blight	Bowling
John Green	Bowling
Pat Pacheco	Bowling
Keven Brinton	Bowling
Craig Abo	Bowling
Tammi Schinnowski	Bowling
Carol Tracy	Bowling
Ken Lewis	Billiards
Tom Harrison	Billiards
Sam Hui	Table Tennis
Steve Lyon	Table Soccer
Eric Anderson	Table Soccer

- May 26 hosted the Borah High All-Niter for 1987 graduates.
- May 27 hosted the Boise High All-Niter for 1987 graduates.
- Spring semester the BSU Bowling Team sponsored Sunday morning bowling sweepers.
- tracked and posted high games for sanctioned bowling events:

<u>Men</u>		<u>Women</u>		
John Green	286	Carol Tracy	258	
Pat Pacheco	277	Trina Posluszny	236	
Mike Leazer	267	Gwynne Hampton	223	

#### **GROUPS**

Numerous groups use our area. By prior arrangement, some groups are given special group rates and

discounts.

Special Olympics Girl Scouts Cub Scouts

Parents Without Partners Special Education Idaho State Mental Health High School Athletic Teams

**Booth Memorial Home** Morot Therapy Classes

Tennis Camp AMAS-HYPER Torch

Basketball Camp Boy's State

YWCA Life Time Sports Classes

Sororities Chess Club

New Student Orientation **Business Week** 

**BSU ROTC** 

Hay Shelter Home

**Boy Scouts** 

Brownies Drill Teams

**YMCA** Cystic Fibrosis Foundation Boise Schools

Football Camp

Wrestling Camp

Fraternities

Boise School Field Trips Church Groups Collegiate Athletic Teams Birthday Parties

**Faculty Wives** 

Civitan Job's Daughters Travel Club

High School, Jr. High, & Grade School Groups

#### Recreation Center Staff List 1986-87

Jim Baker Dave Shada John Green Jackie Thomas Steve Llovd Adrienne Woods Charles Parkinson Darin Zarbnisky

Marci Rogers Lee Foster Barbara Simkins Barbara Jorden Mike Walcam Pat Pacheco Richard Wright Randy Reid Steve Robertson

Shane Davidson Kim Shada Tom Harrison Roberto Vaguera Julie McConnell Janet Woolum Steve Phipps Rick Zelinski

## RECREATION CENTER MONTHLY REVENUE JULY - DECEMBER 1986

Pool Bowling Shoe Rental Table Tennis Shuffleboard Coin Machine Locker Rental Miscellaneous TOTAL Debits	JULY \$ 641 1,419 272 87 14 3,988 13 38 \$6,734 (65)	AUGUST \$ 518 1,073 180 75 5 2,515 8 75 \$4,607 (6)	\$1,255 2,471 246 218 15 9,059 184 161 \$13,844 (25)	OCTOBER \$1,586 2,850 263 206 13 8,157 46 189 \$13,619 (26)	NOVEMBER \$2,152 3,086 323 169 16 8,220 12 178 \$14,346 (26)	DECEMBER \$1,931 2,467 226 108 6 5,811 10 611 \$11,457 (12)	
		<u>A</u> L	NUARY - JUNE	1987			
Pool Bowling Shoe Rental Table Tennis Shuffleboard Coin Machine Foozball Locker Rental Miscellaneous TOTAL Debits NET TOTAL	JANUARY \$2,843 3,855 375 147 15 5,320 202 85 384 \$13,226 (13)	\$2,802 3,856 345 166 39 7,489 238 30 394 \$15,359 (11) \$15,348	RY MARCH \$2,701 4,285 479 185 20 8,559 332 13 82 \$16,656 (10)	APRIL \$2,046 2,766 302 106 6,518 240 13 84 \$12,081 (10	MAY \$1,100 1,636 221 65 4 5,165 383 52 94 \$8,720 (1)	JUNE \$1,266 2,113 214 78 2 5,704 317 28 27 \$9,749 (0)	
	RE	CREATION	CENTER MONT 1982-1987	THLY REVENU	JE*		
Month July August September October November December January February March April May June	1982-83 \$3,912 3,453 10,233 11,010 10,409 6,868 7,651 10,726 10,754 10,559 5,050 4,648	1983-84 \$3,804 3,721 10,037 9,731 9,427 5,494 8,487 11,184 9,402 7,926 4,945 5,069	1984-8 \$4,097 2,178 6,955 8,383 7,614 5,601 6,594 10,139 10,347 7,386 5,149 4,708	\$4, 3, 8, 10, 9, 8, 12, 14, 13,	5-86 297 307 666 992 981 647 063 649 818 328 864	1986-87 \$6,680 4,600 13,819 13,595 14,318 11,445 13,212 15,347 16,647 12,071 8,718 9,749	
TOTAL \$95,273 \$89,227 \$79,151 \$113,958 \$140,201 * Net Ledger Revenue							

## RECREATION CENTER REVENUE REPORT\* 1982-1987

	1982-83	1983-84	1984-85	<u> 1985-86</u>	1986-87
Pool	\$12,174	\$10,823	\$10,927	\$11,795	\$20,843
Bowling	22,272	23,557	22,379	31,365	31,887
Shoe Rental	2,240	2,410	2,236	3,305	3,444
Table Tennis	1,471	1,056	1,157	1,729	1,610
Darts	30	15	2	0	0
Shuffleboard	104	124	100	118	157
Coin Machines	53,866	49,079	38,149	48,517	76,504
Foozball	1,908	1,759	1,233	3,922	3,152
Locker Rental	540	453	495	636	495
Miscellaneous	<u> 165</u>	<u>606</u>	<u>3.106</u>	4.087	2.318
TOTAL	\$94,770	\$89,882	\$79,784	\$115,474	\$140,410
<u>Debits</u>		(990)	(632)	(1.606)	(207)
NET TOTAL		\$88,892	\$79,152	\$113,868	\$140,203

<sup>\*</sup> Net Deposit Revenue

## RECREATION CENTER MONTHLY REVENUE 1986 - 1987

MONTH_	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
Pool	\$ 641	\$ 518	\$1,255	\$1,586	\$2,152	\$1,931
Bowling	1,419	1,073	2,471	2,850	3,086	2,467
Shoe Rental	272	180	246	. 263	323	226
Table Tennis	87	75	218	206	169	108
Shuffleboard	14	5	15	13	16	6
Coin Machine	3,988	2,515	9,059	8,157	8,220	5,811
Locker Rental	13	8	184	46	12	10
<u>Miscellaneous</u>	<u>38</u>	<u>75</u>	<u> 161</u>	<u> 189</u>	<u> 178</u>	<u>611</u>
TOTAL	\$6,734	\$4,607	\$13,844	\$13,619	\$14,346	\$11, <del>457</del>
Debits	(65)	(6)	(25)	(26)	(26)	(12)
NET TOTAL	\$6,669	\$4,601	\$13,819	\$13,593	\$14,320	\$11,445

#### **OUTDOOR RENTAL CENTER**

The Outdoor Rental Center has been in operation for the past five years. Previous to that, it has been an on-again, off-again operation depending on the interest of the Union's professional staff and that of the student managers. The purpose of the Outdoor Rental Center is to provide high-quality equipment and services to individuals who wish to explore outdoor opportunities in rafting, cross-country skiing, telemark skiing, backpacking, and recreational sports such as softball, volleyball, horseshoes, and croquet.

This year, the service was supervised by Jamie James with Jim Kreider serving as the administrative contact. There were many goals established for the Outdoor Rental Center for this school year. They were to I) increase visibility, 2) develop a tracking system of equipment, 3) find better methods to store and display equipment, 4) bring maps and other Outdoor Activity Center information and merge it with the Outdoor Rental Center for public use, 5) establish closer ties with the Outdoor Adventure Program, and 6) establish a fall bike clinic. (Continued)

Many of these goals were accomplished, although some are still in the process of being completed. Increased visibility has been attained by the new south entrance, whereby individuals may enter the Rental Center while the normal student union is closed. There have been many ads placed in the University News, a feature story, and a new brochure with new price listings has gone out to all campus members, and a direct mail has been done to previous customers. We have been unable to complete our sign project, although a request is pending to construct new signs on the south wall and the east wall.

The goal of developing a detailed tracking system has been accomplished, as each piece of equipment now has an individual tracking sheet which lists when it goes out, comes in, how much money it generates, and any and all repairs that need to be done on the equipment. This has been turned around, and a reservation book has been created that will track all this equipment via its inventory number.

The goals of finding a better method to store and display equipment will, unfortunately, continue to be a problem given the small space that is available in the area. We had hoped to build a new storage shed, but the project was stopped when the Director felt it to be in haste without consideration of future plans for Union expansion and the involvement of the campus architects. Another factor to be considered is the proposal by the Outdoor Adventure Program (PE Dept) to include the Outdoor Rental Center in an addition which they proposed this year for the physical education building.

The goal of bringing maps and other ORC information in has been accomplished. There is a users manual for individuals who wish to access our outdoor information. We have established closer ties with the Outdoor Adventure Program. We continue to share knowledge, and I helped Dave Marcum develop the summer Outdoor Adventure catalog.

The goal of setting up a bike clinic was established through the Outsiders. Jeff Johnston ran a four-week clinic that dealt with conditioning, training, safety, and bicycle maintenance. This program had over 50 people in attendance at each session, and will be repeated again next year.

The strength of the Outdoor Rental Center is the equipment. We have been in the process of eliminating our old equipment and bringing in new, better-quality equipment while establishing more rigid maintenance programs. We had a bad snow year so revenues are not where we'd like to see them, and we also will have a bad water year as the river flows will be down in late summer and we will see raft rental revenues drop dramatically.

A major weakness of the program is lack of administrative personnel support. Currently, we are only expending enough time to keep it from getting into trouble. We need to commit greater amounts of professional staff time so that the Rental Center can be organized and administered properly.

Goals for next year are to finalize signage, get it up, examine space utilization, and build some type of extension to store equipment properly. Also, we should devote more professional staff time so that the Rental Center can attain its full potential and become self-supporting.

## OUTDOOR RENTAL CENTER FY 87 Revenue Report

SKIS	£400.00
	\$132.86
SPORTS EQUIPMENT	\$50.83
CAMPING EQUIPMENT	\$701.25
VOLLEYBALL	\$404.99
<b>TUBES AND BEAVER BOATS</b>	\$212.42
WHITEWATER	\$2.755.20
TOTAL	\$4,257.55

#### **BUSINESS/CASHIERS AREA**

The past year has seen the strengthening of the Business area within the Student Union when a position was added to the staff. The Business area is responsible for preparing and reviewing the budget for the Union, developing systems for budget monitoring, financial record keeping, reviewing all purchases, implementing a marketing plan for the Union, controlling and monitoring cash handling, and providing long-range planning and implementation of computerization in the Student Union.

The Business Office is located in the old TV lounge of the Recreation Center. The vault room was also relocated adjacent to the Business Office in what was formerly the Outdoor Activities Office. The Business Manager was added to the ASBSU Financial Advisory Board, participated in budget hearings, and worked with its treasurer in selecting hardware and software for the ASBSU accounting system. This year was the first year of using a new internally-developed Lotus 1-2-3 ledger system for Union bookkeeping and, while University budget statements continue to provide aged information, the lotus system has been an aid in accuracy.

Future challenges in the Business Office include 1) improved forecasting and budget development, 2) developing financial analysis for the Union, 3) conducting market research in order to prepare a marketing plan for the Union, 4) long-range planning that will allow anticipation of computer needs for a growing organization, 5) implementing improved reporting for budget monitoring, and 6) revising and improving cash handling and accounting procedures.

#### CASH FOOD SALES AND CATERING

No single department affects perceptions and feelings about the Student Union as does Food Service. While Food Service is administered by the Vice-president for Business, and Coordinated thru the Executive Food Service Committee, chaired by the Associate Vice-president for Business, cash food sales and catering are vital components of the Student Union's service to the BSU community.

In April, the Food Service Executive Committee and Food Service Management agreed to a change in General Manager in an effort to look for immediate impact in service, image and presentation, variety, food quality, and promotion of cash sales and catering. Interviews were held in May, and Mr. William C. "Butch" Smith joined the staff as the new General Manager in June, and promises to bring a high level of enthusiasm and professionalism to the organization, drawing on his many years of Marriott experience.

The 1986-87 Academic year was one which saw increased cash sales and volume in all areas of the Union, except Food Service. Union Street Cafe's efforts to impact variety and promotion in the fall were fraught with misunderstanding and strained client/customer relations. Improved communications on the campus, and attention by the District Manager of Marriott/Saga provided improved direction and leadership.

Following years of discussion, mobile Food Service Carts were introduced to the campus with a degree of success. Signage was purchased by the Union for the Union Street Cafe to re-name and better identify food stations and product. Some sporadic menu variety was achieved at the urging of the Union Staff, such as the introduction of the "Cuisine Corner", an area offering a rotation of specialty items (Stir Fry, Stuffed Croissant Sandwiches, etc.), and with the introduction of "Build Your Own" deli Sandwiches.

The Union, in a move to parity with the local market, eliminated charging room rental for food service events to stimulate catering volume. Wait staff training, menu variety and dependability on starting times were issues addressed this year. After their arrival in June, the new Assistant Director of the Student Union and the new General Manager of the Food Service generated suggestions for equipment improvements, a portion of which were acquired late in the 86-87 fiscal year. The Union also began the process of integrating Catering into the Scheduling Office to provide a unified source of information and support for catering clients, and the new General Manager understands the unified service approach, and has advanced that project considerably.

While there have been individual instances where standards were not met, the overall level of service is adequate, and our Event Evaluation reports show a general level of satisfaction from the catering customers. Overall, future goals will need to emphasize image marketing, presentation of food, appearance and training of staff, and variety in available menus.

One year remains on our current Food Services Contract, and preparations are underway to develop Bid Specifications that will reflect the changing standards and expectations of the University community, and to address the increasingly competitive local food market. The Union needs to be responsive and forward thinking in providing for campus Food Service needs.

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