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MOVING FROM EDUCATION 1.0 THROUGH EDUCATION 2.0 TOWARDS EDUCATION 3.0

Jackie Gerstein

Summary

This article compares the developments of the Internet and the Web with those of education. The web influences people's way of thinking, doing and being, and people influence the development and content of the web. The evolution of the web from Web 1.0 to Web 2.0 and now to Web 3.0 can be used as a metaphor of how education should also be evolving, as a movement from Education 1.0 towards that of Education 3.0. The Web, Internet, Social Media, and the evolving, emerging technologies have created a perfect storm or convergence of resources, tools, open and free information access. The result is not only a change in what individuals learn but how, why, and where they learn. Taking this one step further, or from another angle, moving from Education 1.0 to Education 3.0 can be likened to moving from Pedagogy/Essentialism/Instructivism through Andragogy/Constructivism towards Heutagogy/Connectivism. Source materials and content for this article, and the associated graphics come from Education 3.0: Altering Round Peg in Round Hole Education

(http://usergeneratededucation.wordpress.com/2013/06/09/education-3-0-altering-round-peg-in-round-hole-education).

Lessons Learned: Moving Education 1.0 through Education 2.0 Towards Education 3.0

The evolution of the web from Web 1.0 to Web 2.0 and now to Web 3.0 can be used a metaphor of how education should also be moving, developing, and evolving from Education 1.0 towards that of an Education 3.0. The Internet has become an integral thread of the tapestries of most societies throughout the globe. The web influences people's way of thinking, doing, and being; and people influence the development and content of the web. The Internet of today has become a huge picture window and portal into human perceptions, thinking, and behavior. Logically, then, we would expect that schools would follow suit in matching what is happening via the Internet to assist children and youth to function, learn, work, and play in a healthy, interactive, and pro-social manner in their societies-at-large. More often than not, sadly, this is not the case. Many

educators are doing Education 1.0 and talking about doing Education 2.0, when they should be planning and implementing Education 3.0.

Education 1.0: A Pedagogical, Essentialist Education

Education 1.0 is a type of essentialist, behaviorist education based on the three Rs – *receiving* by listening to the teacher; *responding* by taking notes, studying text, and doing worksheets; and *regurgitating* by taking the same assessments as all other students in the cohort (Figure 7.1). Learners are seen as receptacles of that knowledge, and as receptacles they have no unique characteristics. All learners are viewed as being the same. It is a standardized/one-size-fits-all education.



Figure 7.1. Education 1.0: Learners as receptacles of knowledge

Teachers prior to the Internet, as we know it today, were one of the primary gatekeepers of information. Education 1.0 was often the best choice given the resources and technologies of that time in history. Other than libraries and news outlets, students were dependent on the educator to provide them with information. As such, a major role of the educator, similar to the beginning stages of the web, was to provide students with content knowledge in a one-way, often didactic format. Education 1.0 can be likened to Web 1.0 where there is a one-way dissemination of knowledge from teacher to student. Derek W. Keats and J. Philipp Schmidt (2007) provide an excellent comparison of how Education 1.0 is similar to Web 1.0.

Education 1.0 is, like the first generation of the Web, a largely one-way process. Students go to school to get education from teachers, who supply them with information in the form of a stand up routine that may include the use of class notes, handouts, textbooks, videos, and in recent times the World Wide Web. Students are largely consumers of information resources that are delivered to them, and although they may engage in activities based around those resources, those activities are for the most part undertaken in isolation or in isolated local groups. Rarely do the results of those activities contribute back to the information resources that students consume in carrying them out (Keats & Schmidt, 2007, para. 6).

Education 1.0: An Essentialist Philosophy

Education 1.0 can be classified as an *essentialism* or *instructivism* teaching and learning philosophical orientation. These educational frameworks or philosophies fit the characteristics of an Education 1.0 or a traditional pedagogical teaching framework.

Essentialism tries to instill all students with the most essential or basic academic knowledge and skills and character development. In the essentialist system, students are required to master a set body of information and basic techniques for their grade level before they are promoted to the next higher grade. Essentialists argue that classrooms should be teacher-oriented. The teachers or administrators decide what is most important for the students to learn with little regard to the student interests. The teachers also focus on achievement test scores as a means of evaluating progress (Essentialism, n.d., para. 1).

In instructivist learning theory, knowledge exists independently of the learner, and is transferred to the student by the teacher. As a teachercentered model, the instructivist view is exhibited by the dispensing of information to the student through the lecture format. This theory requires the student to passively accept information and knowledge as presented by the instructor (Pogue, 2009, para. 2).

The final piece of understanding the philosophical underpinnings of an Education 1.0 is that of pedagogy.

There is little doubt that the most dominant form of instruction in Europe and America is pedagogy, or what some people refer to as didactic, traditional, or teacher-directed approaches. The pedagogical model of instruction was originally developed in the monastic schools of Europe in the Middle Ages. Young boys were received into the monasteries and taught by monks according to a system of instruction that required these children to be obedient, faithful, and efficient servants of the church (Knowles, 1984). In the pedagogical model, the teacher has full responsibility for making decisions about what will be learned, how it will be learned, when it will be learned, and if the material has been learned. Pedagogy, or teacher-directed instruction as it is commonly known, places the student in a submissive role requiring obedience to the teacher's instructions. It is based on the assumption that learners need to know only what the teacher teaches them (Hiemstra & Sisco, 1990, para. 2-3).

This essentialist, instructivist, pedagogical teaching model is still the most predominant model in current kindergarten through college public education, even in these modern times of ubiquitous information and technology (Figure 7.2). The learner in an essentialist, instructivist, pedagogical learning environment, given 21st century technologies, and through instruction of the teacher may:

- Access information via ebooks and websites, but these often lack any type of interactivity or capabilities for the learner to comment, share, or interact with the content.
- Watch, learn, and take notes from live and/or video lectures that focus on didactic dissemination of content and information.
- Use technologies and mobile apps based on drill and grill where learners are given direction instruction via these technologies and asked to provide the correct answers via quiz questions. (I classify these technologies as worksheets on steroids.

Education 2.0: An Andragogical, Constructivist Approach to Teaching and Learning

Education 2.0, like Web 2.0, permits interactivity between the content and users, and between users themselves. With Web 2.0, users moved from just accessing information and content to being able to directly interact with the content through commenting, remixing, and sharing it via social networks. Web 2.0 also saw the development of social media which permits users to communicate directly with one another both synchronously and asynchronously. Experiences in Self-Determined Learning



Figure 7.2. Education 1.0 learning environment

Similar to Web 2.0, Education 2.0 includes more interaction between the teacher and student; student to student; and student to content and expert. Education 2.0 has progressive, humanistic roots where the human element is important to learning. The teacher-to-student and student-to-student relationships are considered as part of the learning process. Education 2.0 focuses on the three Cs – communicating, contributing, and collaborating (Figure 7.3).

Education 2.0 happens when the technologies of Web 2.0 are used to enhance traditional approaches to education. Education 2.0 involves the use of blogs, podcasts, social bookmarking and related participation technologies but the circumstances under which the technologies are used are still largely embedded within the framework of Education 1.0. The process of education itself is not transformed significantly although the groundwork for broader transformation is being laid down (Keats & Schmidt, 2007, para. 7).

Some school administrators and educators have taken progressive steps and moved into a more connected, creative Education 2.0 through using project-based and inquiry learning, cooperative learning, global learning

projects, Skype in the classroom, and shared wikis, blogs and other social networking in the classroom. With Education 2.0 though, the teacher is still the orchestrator of the learning. S/he still develops the learning activities and is the facilitator of learning.

Education 2.0: Learners as communicating, connecting, collaborating



Figure 7.3. Education 2.0: Learners as communicating, connecting, and collaborating

Education 2.0: An Andragogical, Constructivist Approach to Teaching and Learning.

Education 2.0 takes on the characteristics of an andragogical, more constructivist teaching orientation where the principles of active, experiential, authentic, relevant, and socially-networked learning experiences are built into the class or course structure. Andragogy has been described for teaching adult learning, but basic principles can be extracted from andragogy and applied to the teaching of most age groups.

The andragogical model is a process concerned with providing procedures and resources for helping learners acquire information and skills. In this model, the teacher (facilitator, change-agent, consultant) prepares a set of procedures for involving the learners in a process that includes (a)

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establishing a climate conducive to learning, (b) creating a mechanism for mutual planning, (c) diagnosing the needs of learning, (d) formulating program objectives (content) that will satisfy these needs, (e) designing a pattern of learning experiences, (f) conducting these learning experiences with suitable techniques and materials, and (g) evaluating the learning outcomes and re-diagnosing learning needs (Holmes & Abington-Cooper, 2000, para. 17).

Project-based learning with a focus on authentic, real world problems, networked learning, and use of collaborative digital tools would fit into an andragogical orientation (Figure 7.4).

A growing number of educators are heralding the arrival of an era of technology-enhanced PBL. Using educational software and online tools to promote learning is nothing new in most schools. Many teachers remember the days of steering students to educational internet sites and having them present reports in PowerPoint. Now, teachers and students can choose from an ever-expanding cornucopia of digital tools that enable a new level of collaboration, analysis, and presentations (Schachter, 2013, para. 6).

An andragogical, constructivist learning environment typically has the following characteristics:

- 1. Constructivist learning environments provide multiple representations of reality.
- 2. These representations represent that complexity of the real world.
- 3. Knowledge construction is emphasized over knowledge reproduction.
- 4. Learners participate in authentic tasks in meaningful contexts.
- 5. Real world settings are provided.
- 6. Thoughtful reflection on experience is encouraged.
- 7. Collaboration and social negotiation is encouraged among learners.
- 8. There's an integration and activation of prior knowledge.
- 9. Discovery learning, collaborative activity, and hands-on activities are often integrated into the learning activities (Abdal-Haqq, 1998; Jonassen, 1994 as cited in Learning Theories/Print Version, n.d).

Education 3.0: A Heutagogical, Connectivist Approach to Teaching and Learning

Web 3.0 is affording us with relevant, interactive and networked content that is freely and readily available and personalized, based on individual interests.



Figure 7.4. Education 2.0 learning environment

Web 3.0 will provide users with richer and more relevant experiences. Many also believe that with Web 3.0, every user will have a unique Internet **profile** based on that user's browsing history. Web 3.0 will use this profile to tailor the browsing experience to each individual (Strickland, 2008, para. 15). Web 3.0 will be able to search tags and labels and return the most relevant results back to the user (Strickland, 2008, para. 30).

Education 3.0 is based on this understanding -a personalized, self-determined education (Figure 7.5). Education 3.0 is self-determined, interest-based learning where problem-solving, innovation, and creativity drive education.

Education 3.0 is characterized by educational opportunities where the learners themselves play a key role as creators of knowledge artifacts that are shared, and where social networking and social benefits play a strong role in learning. The distinction between artifacts, people and process becomes blurred, as do distinctions of space and time. Institutional arrangements, including policies and strategies, change to meet the challenges of opportunities presented. There is an emphasis on learning and teaching processes with the breakdown of boundaries (between teachers and students, institutions, and disciplines (Keats & Schmidt, 2007, para. 9).



Figure 7.5. Education 3.0: Learners as connectors, creators, and constructivists

Education 3.0 is also about the three Cs but a different set – connectors, creators, and constructivists. These are qualitatively different than the three Cs of Education 2.0. Now they are nouns which translate into the art of being a self-determined learner rather than "doing" learning as facilitated by the educator. The learners become the authors, drivers, and assessors of their learning experiences with the educator truly being the guide on the side.

In the absence of a more relevant learning process in schools, our nation's students increasingly are taking their educational destiny into their own hands and adapting the various tools they use in their personal lives to meet their learning needs and prepare themselves for the future, according to the 2009 Speak Up survey of 300,000 students nationwide. This "free-agent learner" student profile accurately depicts the way many of today's students are approaching learning. For these students, the school house, the teacher

and the textbook no longer have an exclusive monopoly on knowledge, content or even the education process. These students are leveraging a wide range of learning resources, tools, applications, outside experts and each other to create a personalized learning experience that may or may not include what is happening in the classroom (Project Tomorrow, 2010, p. 1).

Learners already possess many skills related to self-determined learning due to their informal learning experiences interacting with the web. Educators can and should assist learners in transferring these abilities and skills into more formal learning settings. With Education 3.0, the educator's role truly becomes that of guide-as-the-side, coach, resource-suggester, and cheerleader as learners create their own learning journey. The educator has more life experience, knows (hopefully) about the process of learning, and has more procedural knowledge about how to find, identify, and use informational resources and social networking for learning purposes.

Not only, then, does the educator help steer students in some more productive directions, s/he models the process of self-determined learning, thus increasing the students' aptitude for this type of learning. Learners themselves also become mentors, teachers, and model learners for one another, sharing best practices and strategies for effective learning.

Education 3.0: A Heutagogical, Connectivist Approach to Teaching and Learning.

Education 3.0 is more of a heutagogical, connectivist approach to teaching and learning. The teachers, learners, networks, connections, media, resources, and tools create a unique entity that has the potential to meet individual learners', educators', and even societal needs. Education 3.0 recognizes that each educator's and student's journey is unique, personalized, and self-determined.

The *heutagogical*, connectivist orientation is closely aligned with Education 3.0.

In a heutagogical approach to teaching and learning, learners are highly autonomous and self-determined and emphasis is placed on development of learner capacity and capability. The renewed interest in heutagogy is partially due to the ubiquity of Web 2.0, and the affordances provided by the technology. With its learner-centered design, Web 2.0 offers an environment that supports a heutagogical approach, most importantly by supporting development of learner-generated content and learner selfdirectedness in information discovery and in defining the learning path (Blaschke, 2012, p. 56).

Even though heutagogy is often defined and described for adult learner, given these times where we are living with open education resources and *information abundance*

(http://usergeneratededucation.wordpress.com/2012/12/09/informationabundance-implications-for-education/). Learners as young as the elementary level have the potential to engage in educational experiences based on heutagogy. In other words, they can engage in self-determined and self-driven learning where they are not only deciding the direction of their learning journey but they can also produce content that adds value and worth to the related content area or field of study.

Added to this equation is that this new landscape of learning has created opportunities for deep, broad, and global connections. George Siemens (2004) has defined the characteristics of connectivism as:

- Learning and knowledge rest in diversity of opinions.
- Learning is a process of connecting specialized nodes or information sources.
- Learning may reside in non-human appliances.
- Capacity to know more is more critical than what is currently known.
- Nurturing and maintaining connections is needed to facilitate continual learning.
- Ability to see connections between fields, ideas, and concepts is a core skill.
- Currency (accurate, up-to-date knowledge) is the intent of all connectivist learning activities.
- Decision-making is itself a learning process. Choosing what to learn and the meaning of incoming information is seen through the lens of a shifting reality. While there is a right answer now, it may be wrong tomorrow due to alterations in the information climate affecting the decision (para. 25).

All of these principles of learning naturally lead to Education 3.0. The learners in an Education 3.0, heutagogical, connectivist learning environment:

- Determine what they want to learn and develop their own learning objectives for their learning, based on a broad range of desired course outcomes.
- Use their learning preferences and technologies to decide how they will learn.
- Form their own learning communities, possibly using social networking tools suggested and/or set up by the educator. Possible networks, many with corresponding apps, include: Facebook®, Twitter, Edmodo, Instagram, blogging sites, YouTube®, and other social networks.
- Utilize the expertise of educators and other members of their learning communities to introduce content-related resources and suggest Web 2.0 and other online tools for that the students could use to demonstrate and produce learning artifacts.
- Demonstrate their learning through methods and means that work best for them. It could include using their mobile devices to blog, create photo essays, do screencasts, make videos or podcasts, draw, sing, dance, etc.
- Take the initiative to seek feedback from educators and their peers. It is their choice whether or not to utilize that feedback.

Teacher Mindset: Barriers to Change

So, given that the that the time is ripe for Education 3.0, that we are in a perfect storm of free and available online resources, tools for creating and sharing information, and networking opportunities, what is stopping administrators and educators from implementing an Education 3.0 approach . . . at least some of the time? Some of the reasons educators profess include: "I don't have enough time."; "I don't have enough resources."; "I need more training."; "I need to teach using the textbook."; "I need to teach to the test."; "I might lose control of the class."; "I have always successfully taught this way." (Figure 7.6).

These are the symptoms of a fixed mindset, of educators being strictly teachers *in* an Education 1.0 environment. Many educators feel forced into this paradigm of teaching. But, in reality, these are external obstacles whereby most of blame for resisting change is placed outside of educator responsibility. The result is a fixed mindset of learned helplessness, "I cannot change because the system won't let me change." Sometimes educators are creating some obstacles for themselves that in reality don't exist. "Talking them into" or insisting on specific changes often creates more and stronger walls of resistance.



Figure 7.6. Teacher mindsets: Barriers to change

Making the Shift from a Fixed to a Growth Mindset

A mental shift occurs when a fixed mindset, which often leads to learned helplessness, is changed to a growth and positive mindset, where one believes that there are options: that one can grow, change, and be significant (Figure 7.7). It becomes focusing on what can work rather than what is not working. This is not to devalue the obstacles that educators face. It becomes about noting where change is possible and making some small changes in teaching. Small changes often result in larger, more systemic change.

The bottom line, though, is not is what is in the best interests of the teacher, the administration, or the politicians. It is what is in the best interests of the learner. The student should be central to education – not the content, not the tests, not the standards, not what we think students



should know and do. Teachers did not become teachers to teach to the

Figure 7.7. Moving to a growth mindset

test, to develop practice tests or worksheets, to work with pre-scripted curriculum to meet standards. Teachers became teachers to teach students, first and foremost. The learner needs to be central to all teaching endeavors.

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