

4-8-2015

Library Website Review

Amy Vecchione
Boise State University

Beth Allen
Boise State University

Deana Brown
Boise State University

Amanda Baschnagel
Boise State University



Open 7am - 12 midnight
today, Wednesday
4/1/15.

ALBERTSONS LIBRARY

- ALL
- ARTICLES
- DATABASES
- JOURNALS
- BOOKS
- GUIDES
- RESERVES
- VIDEOS & MUSIC

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SERVICES

STUDY ROOMS

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HELP

FACULTY SERVICES

Library Website Review

Search All

Advanced Search

Boise State Only Catalog



Off Campus
Sign In

April 8, 2015



All data and research presented is based on research conducted in a study by:

Principal Investigator: Amy Vecchione

Co-Principal Investigator: Beth Allen

Co-Principal Investigator: Deana Brown

Key Personnel: Amanda Baschnagel

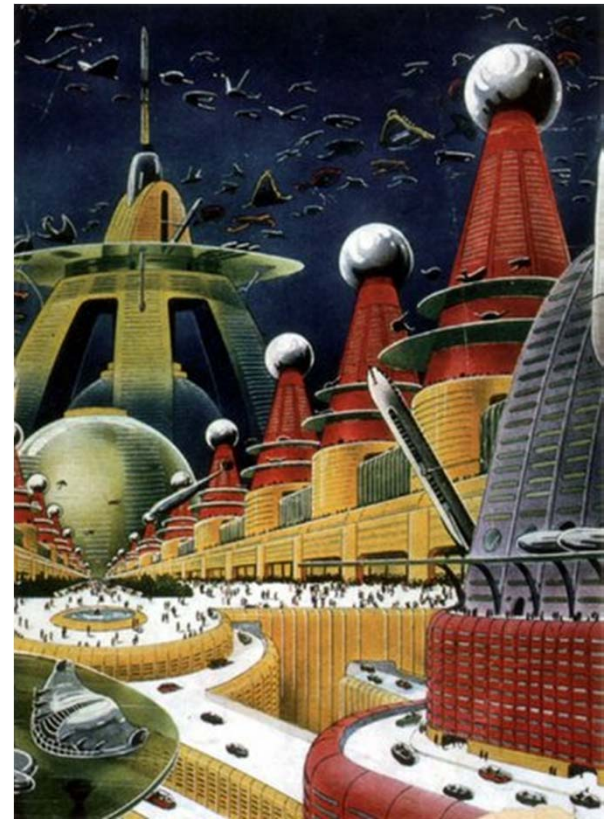
Requests from Library Staff & Faculty

- merge articles and databases tabs
- fix the left navigation menu options
- review the services navigation
- create a sitemap of all pages
- user testing of key tasks
- replace image on the index
- revolving icons to promote services
- add peer review and full text to search box
- remove duplication of links on index
- WCL chat widget
- improve circulation and borrowing pages



Things we can't do... Yet

- connect MyBoiseState to Reserves
- single sign on to library EZProxy in MyBoiseState



Survey

Tell us...

Amy Vecchione, a professor and librarian at Boise State, is leading a study to assess use of the library website. This survey is completely voluntary, consists of two questions.

You must be at least 18 years old to take this survey. This study involves no foreseeable serious risks. Your responses are anonymous.

If you have any questions or concerns feel free to contact Amy Vecchione at (208) 426-1625 or you may contact the Institutional Review Board by calling (208) 426-5401 or by writing: Institutional Review Board, Office of Research Compliance, Boise State University, 1910 University Dr., Boise, ID 83725-1138.

If you would prefer not to participate, please do not fill out a survey and click the X symbol in the upper right of this pop-up window.

If you consent to participate, please complete the survey.

* Required

I use the library the most as a(an) *

I came to the library website to... *

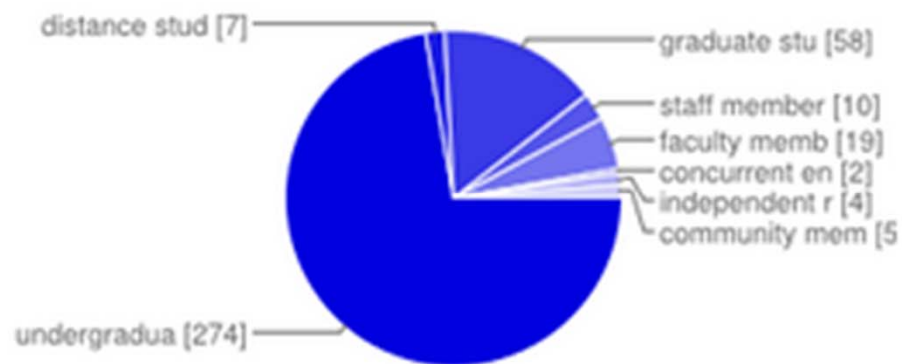
- Look for historic images
- Learn more about a topic
- Looking for a group study room
- Check out some equipment
- Use Scholarworks
- Cite something
- Find an article or peer reviewed article
- Conduct a literature review
- Find a book
- Get help and talk to a librarian

Form was created inside of Boise State University - Apps for Employees.

[Report Abuse](#) - [Terms of Service](#) - [Additional Terms](#)

February 2, 2015

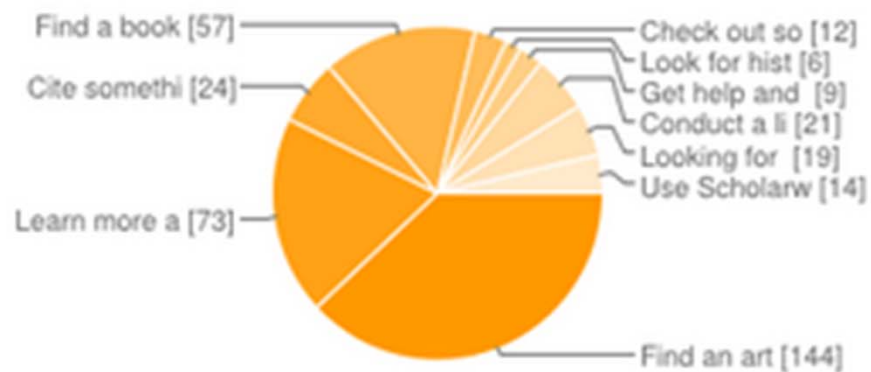
I use the library the most as a(an)



undergraduate student	274	72.3%
distance student	7	1.8%
graduate student	58	15.3%
staff member	10	2.6%
faculty member	19	5%
concurrent enrollment student	2	0.5%
independent researcher	4	1.1%
community member	5	1.3%

February 2, 2015

I came to the library website to...



Find an article or peer reviewed article	144	38%
Learn more about a topic	73	19.3%
Cite something	24	6.3%
Find a book	57	15%
Check out some equipment	12	3.2%
Look for historic images	6	1.6%
Get help and talk to a librarian	9	2.4%
Conduct a literature review	21	5.5%
Looking for a group study room	19	5%
Use Scholarworks	14	3.7%

Key Data

- Our users prefer the Chrome browser which accounts for 54% of browser usage.
- Desktop users make up 94% of the users while mobile users come in at 3.5%.
- Tablet usage is staying static at 2.5%.
- Boise State University is the network provider for over 60% of our users.



Internet Explorer Going Away

The image is a screenshot of a news article on the USA Today website. The article is titled "Microsoft sends Internet Explorer to tech's scrapheap" and is written by Jessica Guynn. It is dated March 18, 2015, at 11:11 a.m. EDT. The article features a photo of a Microsoft building with the company logo in the foreground. The text discusses the end of the Internet Explorer browser, noting that it was replaced by Project Spartan, a browser designed for mobile devices. The article also includes social media sharing options for Facebook, Twitter, LinkedIn, and Email, along with a comment count of 48. A sidebar on the left shows social media counts for Facebook (10986), Twitter (598), and LinkedIn (277). A large advertisement for Rackspace Hosting and Magento is visible on the right side of the page.

USA TODAY Search

NEWS SPORTS LIFE MONEY **TECH** TRAVEL OPINION 37° CROSSWORDS YOUR TAKE RACE TOGETHER VIDEO STOCKS APPS MORE

Microsoft sends Internet Explorer to tech's scrapheap

Jessica Guynn, USATODAY 11:11 a.m. EDT March 18, 2015

f 10986
t 598
in 277
48
EMAIL MORE

Microsoft

(Photo: Ted S. Warren/AP)

SAN FRANCISCO — It's the end of the line for Internet Explorer.

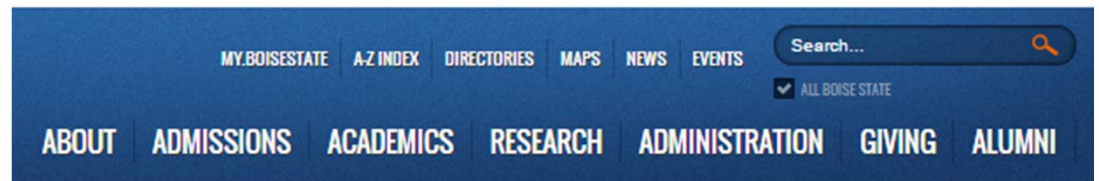
The much maligned browser that battled Netscape to guide people around the World Wide Web was consigned to history this week by Microsoft, joining Palm Pilots, flip phones and Myspace as relics of a distant digital age.

A staple of the Internet for nearly two decades, the Explorer brand will be replaced by a flashier, speedier browser codenamed Project Spartan that will run on phones, tablets and personal computers but is expressly made for a new era of mobile devices.

Rackspace for Hosting. Magento

Top Link Clicked Data

- WorldCat Local All Tab 32%
- Database Tab 8.5%
- WCL All Search 6%
- MyBoiseState Header 4%
- Articles Tab 4%
- Journals Tab 2%
- Academic Search Premier 2%
- Books Tab 1%



Finding Articles from the Library Site

- 80% can locate an article
- 20% could not, but had issues with understanding the question

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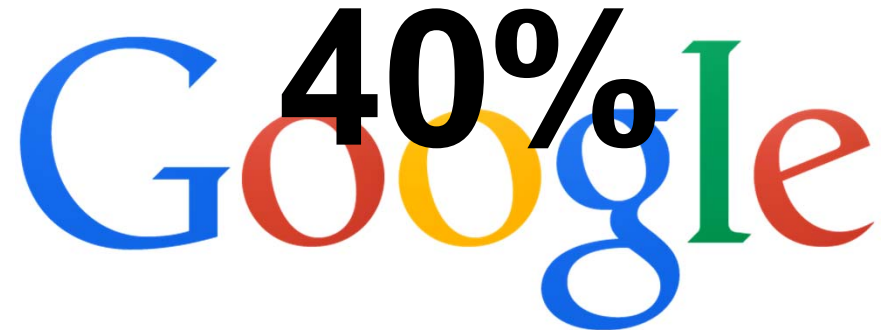
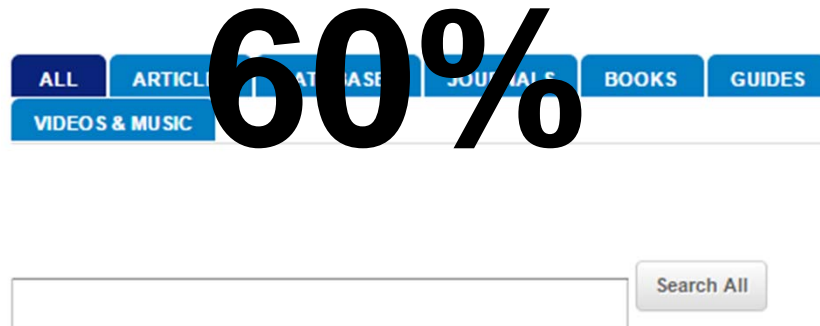
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Finding *Peer Reviewed* Articles

- 60%, left to their own choice, will use the library's web site to find peer reviewed articles
- 40% will use Google to find a peer reviewed article

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Finding *Any* Article on a Topic

- 80% of users will use Google to locate an article
- 20% will use the library's web site

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20%

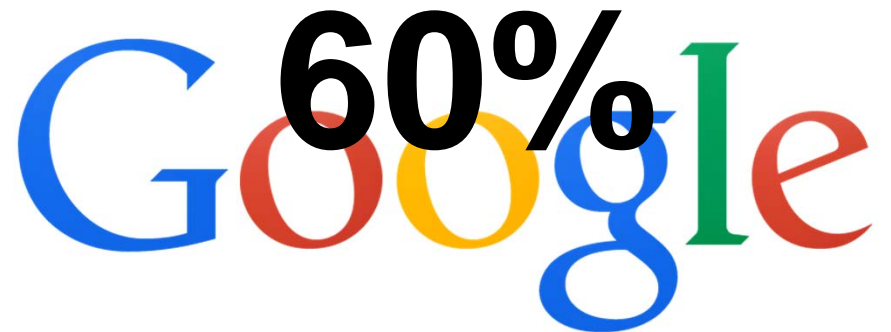
ALL ARTICLES DATABASES JOURNALS BOOKS GUIDES
VIDEOS & MUSIC

80%
Google

For Assignments

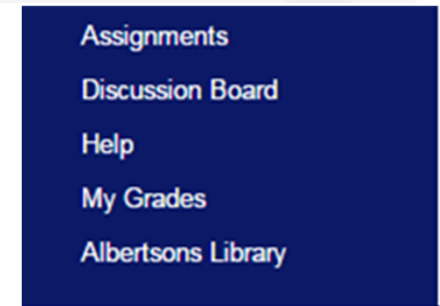
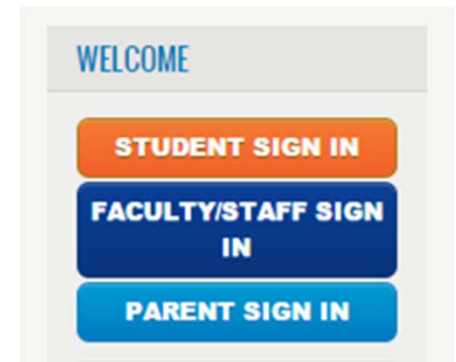
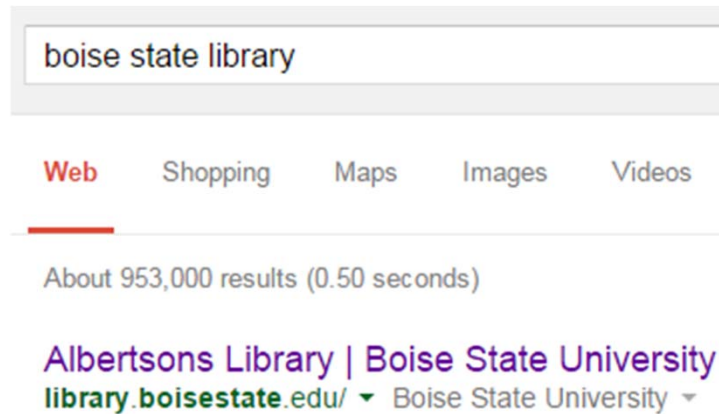
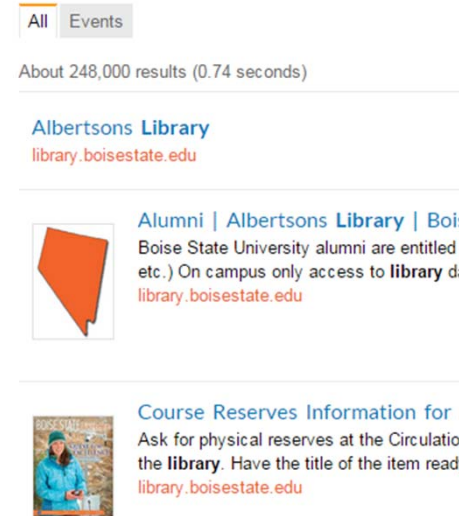
- 60% of users will use Google to find the article
- 40% of users will use the library's web site

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Finding the Library Website

40% of users cannot locate the library website





ACADEMICS

Academic Advising

Academic Departments

eCampus (online courses & programs)

Extended Studies

Finish in Four

Foundational Studies

Office of the Registrar

Transcripts

Tutoring

DEGREES AND MAJORS

PROVOST

Office of the Provost

LIBRARY

Albertsons Library

COLLEGES

College of Arts and Sciences

College of Business & Economics

College of Education

College of Engineering

College of Health Sciences

College of Innovation and Design

Open 7^{am} - 12^{midnight}
today, Monday 4/6/15.

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MY.BOISESTATE A-Z INDEX DIRECTORIES MAPS NEWS EVENTS

Search...

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today, Monday 4/6/15.

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Chat with us!
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Albertsons Library

Name (leave blank for anonymo

Your Question

Start Chat

ALBERTSONS LIBRARY

ALL ARTICLES & DATABASES JOURNALS BOOKS GUIDES RESERVES VIDEOS & MUSIC

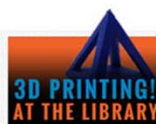
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Sign In

Advanced Search

Boise State Only Catalog



Left Menu Changes

HELP & SERVICES ×
COMPUTERS & TECHNOLOGY
3D PRINTER
COMPUTING, PRINTING, & PHOTOCOPYING
EBOOK HOW TO
TECHNOLOGY LENDING
LIBRARY & RESEARCH
ACCESSIBILITY RESOURCES
BORROWING MATERIALS
CITATIONS
DIGITAL RESOURCES
DISTANCE RESOURCES
FREQUENTLY ASKED QUESTIONS
INTERLIBRARY LOAN
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VIDEO TUTORIALS
FOR YOU
UNDERGRADUATES
GRADUATE STUDENTS
FACULTY
VISITORS
ALUMNI





SPECIAL COLLECTIONS AND ARCHIVES TIMELINE

Overview of Boise State University



SEPTEMBER
1892

St. Margaret's
School



Boise State University,
Special Collections and Archives

September 6, 1932 — February
6, 1965

Opening of the Boise Junior College

In 1932 Boise Junior College
opened its doors. Reference:
[Boise College: An Idea Grows by
Eugene B. Chaffee](#)



SEPTEMBER
7, 1932

Enrollment
1932

Access Services pages

Borrowing Materials

- Change title to “Borrowing?”
- Add a link to Borrowing on the Books tab
- “Materials available for circulation”
 - retire page as it has redundant information
- “On-Shelf Hold” service
 - rename?
 - update
- “Course Reserves”
 - Add DIY Electronic Reserves to Reserves tab
- “Learning and Study Spaces”
 - retire this page as it has been replaced by <http://library.boisestate.edu/space/index.php>
- “Lockers and Study Carrels”
 - rework this page
- Loan periods chart
 - rework

ALBERTSONS LIBRARY

- ALL
- ARTICLES & DATABASES
- JOURNALS
- BOOKS
- GUIDES
- RESERVES
- VIDEOS & MUSIC

Limit Your Results

- Full Text Peer Reviewed

Databases by Subject:

Copyright Information

Top Databases

- > Academic Search Premier
- > ProQuest Central
- > JSTOR
- > Web of Science
- > Google Scholar
- > CQ Researcher
- > Gale Virtual Reference

*Remote Linker
Linking to Emailed Articles

Databases by Name:

- A
- B
- C
- D
- E
- F
- G
- H
- I
- J
- L
- M
- N
- O
- P
- R
- S
- T
- U
- V
- W

Articles & Databases Tabs Combined


Databases by Name:




- A
- B
- C
- D
- E
- F
- G
- H
- I
- J
- L
- M
- N
- O
- P
- R
- S
- T
- U
- V
- W


- E&E Publishing - Environment and Energy Newswire
- Early English Books Online (EEBO)
- EBL eBooks Library
For help with EBL eBooks visit: <http://library.boisestate.edu/eblinstruction.php>
- Ebrary
- EconLit with Full Text
- EdITLib Digital Library for Information Technology and Education
- Education in Video
- Education Journals
- Education Research Complete
- eHRAF Archaeology

Chat Widget now available in WorldCat Local

Boise State University Albertsons Library | Search | WorldCat | WorldCat (Sign in)


Libraries to search: | [Advanced Search](#)

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Search results for 'dogs' limited to **Libraries Worldwide** 

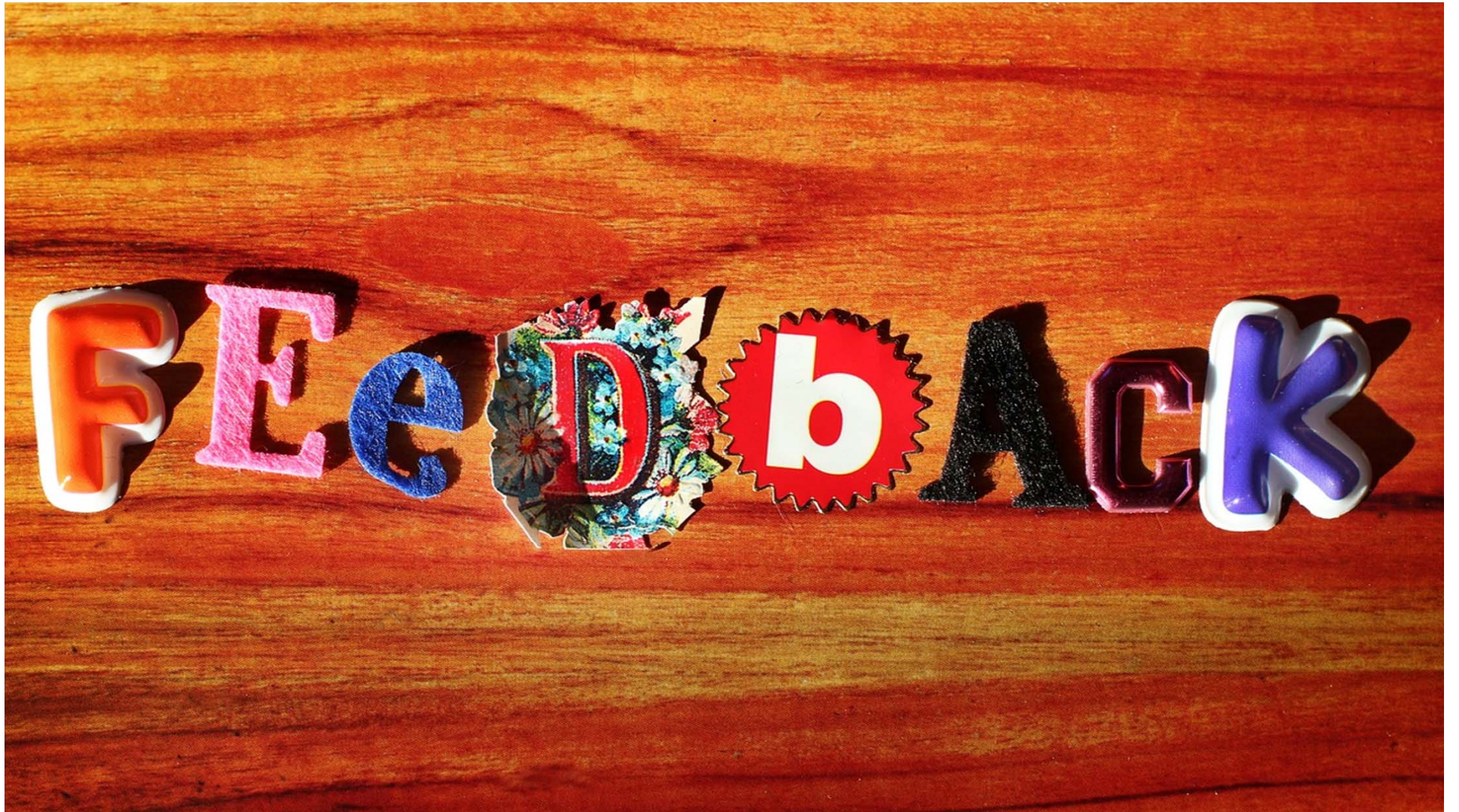
Databases (3)
[WorldCat.org](#) (964282)
[Academic Search Complete](#) (28452)
[Business Source Complete](#) (7826)

Available online
 Full text

Results 1-10 of about 986,318 (.61 seconds) << First < Prev 1 2 3 Next >

[Select All](#) [Clear All](#) Save to: Sort by:

1.  **[Where the red fern grows : the story of two dogs and a boy](#)**
by Wilson Rawls
 [Print book](#) : Fiction : Juvenile audience [View all formats and languages »](#)
Language: English
Publisher: Garden City, N.Y. : Doubleday, 1961.
Database: WorldCat
Libraries that own this item: **Boise State University Albertsons Library**
[Availability](#) [View all editions »](#)



Next Steps

- Informal user testing with library staff
- LibGuides discussions and user testing
- Dean's Page
- Technology and Innovation Lab pages
- Your Ideas!